



### 4 Introduction

- 6 Message from
- the president 8 Message from the director
- 10 Administration board of Barcelona Port Authority

### and financial report

- 24 Balance sheet
- 25 Profit and loss statement
- 26 Source and application of funds
- 26 Resources from operations
- 27 Cash flow

### 28 Traffic development

- 32 Stopovers
- 33 Containers
- 34 Rail Traffic
- 35 Vehicles
- 37 Bulks
- 38 Short sea shipping
- 39 Passengers
- 40 Port security
- 41 Industrial safety

### 42 Works and infrastructures

44 Main works performed

- 54 Strategy
  - and development
  - 55 The networked port
  - 58 Participation in organisations and projects
  - 62 Commercial promotion
  - 65 Promotion
  - the port community 68 2015 Trade mission to Chile
  - 69 Quality
  - 70 Port efficiency and quality
  - 73 The quality label
  - 76 The customer service department

- 81 Staff strategy
- 81 Structure, equality and diversity
- 83 Social action
- 84 Development and internal communication
- 86 Medical services and prevention of occupational risks

- 91 Sustainable objectives 92 The port's impact on its surroundings and on the environment
- 100 Committed to tackling climate change

### **102** Communication

- 104 Communication
- 106 Photo album
- 112 Organisation chart
- 114 Directory



### Message from the president

A number of milestones made 2015 an important year for the Port's development. In terms of traffic, we achieved significant highs (foreign trade containers, vehicles and motorways of the sea) and some indicators confirm that we have begun a new phase of growth. Perhaps the most important figure is that containerised exports were 52% higher than the best results achieved before the onset of the crisis. This result shows clearly the efforts undertaken by the producers in our immediate area to compete in foreign markets and the role the Port of Barcelona is playing in this internationalisation process.

As regards financial results, the Port of Barcelona closed 2015 with net revenues of € 155.6 million, an increase of 1%, matching the progression recorded in total traffic (+1.5%). This is a good result, particularly since we are growing while maintaining an ambitious discount policy, allowing significant savings for our customers and operators.

Annual profits stood at € 39.3 million (+5%), while operating cash flow was € 73.7 million. With this result, our port continues to be the highest generator of resources in the port system, for three main reasons: we have a larger surface area than the rest; we generate more activity, which is also more diversified; and we specialise in high-value goods and foreign trade operations.

We should also underline the high degree of stability we have achieved in resource generation over the years and our ability to self-finance investments with own resources. In 2015 our cash flow was higher than the volume of investment performed, for the third consecutive year. Another important aspect in economic terms refers to the significant decline in the Port's volume of debt (€ 71.6 million in absolute terms). Long-term debt with the European Investment Bank (EIB) thus decreased by 17% to € 347.5 million.

The 2015 financial year will be remembered as that of the Third Strategic Plan, the document that sets out the strategic lines and objectives that will guide the Port of Barcelona's activities for the next five years. It is an ambitious plan, which makes a meticulous diagnosis of the maritime industry and international trade, which are currently undergoing rapid transformation, and defines very specific objectives for the Port's main segments

In addition, the content of the Plan was widely shared by the entire Port Community through various actions bringing together members of all the professional groupings operating in the Port, as well as the administrations involved in the movement of goods by the enclave. In short, the aim is for all of us involved in port activities to act in pursuit of common goals, guided by the same strategy and a shared horizon. This unity is more necessary now than ever, before as we face the significant changes affecting the maritime business, many of which appeared during 2015.

The concentration of shipping companies (seen in the various maritime alliances and company mergers), the trend towards increasingly larger vessels (with container ships of up to 18,000 TEU, soon to be surpassed by those with a 21,000 TEU capacity), and the volatility of freight rates have led to a reduction in ports of call. This fact is increasing competition between ports, which are examined in terms of their infrastructure, performance and the critical mass of cargo that they can provide. Furthermore, new trends in logistics, with the hegemony of the key global operators, the onward march of e-commerce and 24-hour delivery, are all generating new competition to attract comprehensive logistics chains.

The enlargement of the Port, the productivity levels achieved (we rank third in Europe and first in the Mediterranean, with 35 movements per hour) and our strong presence in the hinterland, all allow us to face future challenges with a certain optimism.

However, one very significant fact became very clear in 2015: we have become a global port. A few years ago the operators in our port were local companies. Today they are multinationals with sufficient weight and capacity to influence the world. HPH and APM in the container field; Global Ports, Carnival and Royal Caribbean in the cruise sector; ICL in potash; Lukoil-Meroil in hydrocarbons; Salamanca Group and Dogus Group (Marina Barcelona 92) at the Port Vell; and Merlin in the field of logistics are the most significant examples.

The drafting of the Third Strategic Plan, thanks to the effort and dedication of many professionals at the Port, was the most important collective achievement this year, but there were also other very notable aspects that helped our infrastructure to move forward.

The study on the impact of cruise activity at the Port of Barcelona by the University of Barcelona in collaboration with the Barcelona Tourism office is the first report of its kind, in Europe at least, and has set out figures that clearly show the effect of this important tourism segment on the city and on Catalonia. The study concludes that the cruise ships operating in our port generate an annual turnover of € 800 million, contributing € 413 million to Catalan GDP and maintaining around 7,000 full-time jobs. These are just three figures from a document that details a great many aspects of the essential contribution that cruise activity makes on our surrounding area.

Other facts that reveal the Port's intense activity this year are the culmination of the CLYMA project (Lyon-Madrid connection of the Mediterranean corridor); the 25 departures from our port of the world's largest cruise ship, Royal Caribbean's Allure of the Seas; the presentation of projects such as the rolling highway (to enhance our connectivity with Europe) and Barceloc (to attract Chinese investment to our surrounding area); the trade mission to Chile, which provided very satisfactory results, and the start of the tender procedure for refurbishing the Portal de la Pau building, which will become a port centre, an information centre to explain the past, present and future of our port to members of the public.

Big challenges lie ahead, but there are also issues still to be resolved. We will continue working to achieve greater autonomy in setting port fees, an essential step towards having our own commercial policy and to competing on an equal footing with the ports of northern Europe. Similarly, we will do all we can to bring rail accesses to the Port, which are so decisive for our future, as soon as possible.

The Port of Barcelona, with its strong corporate culture, must face the immediate challenges before us, maintaining the management criteria that define us as a public entity. We hold firm to our commitment: providing the highest possible competitiveness for companies, helping them to internationalise and creating value for the economy and the society around us.



The financial year 2015 will be remembered as the year of the Third Strategic Plan, a document setting out the strategic guidelines and objectives that will guide the Port of Barcelona's activity in the coming years



### Message from the director

Various traffic segments at the Port of Barcelona reached record-breaking levels in 2015. The main indicators experienced growth and record results were achieved in strategic traffics like containers for foreign trade, vehicles, and motorways of the sea. These figures mark a clean break with those of the toughest years of the recession and allow us to consolidate our leadership on several fronts.

Total traffic at the Port of Barcelona exceeded 47 million tonnes in 2015 (including provisioning and fishing), increasing 1.5% year on year. Container traffic, always a clear reflection of the surrounding economic environment, increased by 4% to almost 2 million TEUs. The trend is even more positive if we look only at containerised cargo in foreign trade: export containers increased by 7% and import containers by 9%. A significant fact is that container trade exceeded one million TEUs for the second year running.

Our reference markets are increasingly diversified and more distant. China continues to be our main trading partner both for imports (it is the origin of 41% of foreign trade containers unloaded at the Port) and exports (the Asian giant now receives 10% of all containerised cargo). Despite the slowdown in the Chinese economy, our exchanges with the country have continued to grow (+14%) while trade has also increased with other strategic partners such as the USA (+14%), South Korea (+40%), Saudi Arabia (+8%), India (+11%) and Morocco (+16.5%).

In 2015 the Port of Barcelona transported almost 882,000 new vehicles, the best result in its history, with a year-on-year surge of 18%. Foreign trade was the main catalyst for this business segment. More than half of this export traffic comprised vehicles, highlighting the fundamental role the Port plays in helping the automotive industry to access international markets competitively.

In addition, this year saw a sharp rise in imports (+41%), in line with the revival of the domestic market. In addition, vehicles transported by coastal shipping (to the Balearics and the Canary Islands) totalled 120,205 units, marking an increase of 23%.

Motorways of the sea also marked another record for our port. In 2015 the services linking us with Italy and North Africa transported nearly 140,960 UTIs (Intermodal Transport Units, equivalent to one lorry or platform), which means that the same number of lorries was diverted from road to maritime mode. These results, depicting a growth of 20%, demonstrate the success of our commitment to a mode of traffic that not only brings significant savings but above all helps to reduce congestion and emissions in the Mediterranean area, among other benefits.

Rail intermodality also made significant progress this year. A total of 213,000 TEUs arrived or departed the port by rail (+12.5%), bringing the rail share of the Port's container traffic segment to 13%. Rail use was even more intense in the case of vehicles, which enjoyed an increase of 32% year on year. 35% of all the cars entering and leaving the port were transported by rail. The positive performance of the rail sector within the Port area is the result of several factors, such as investments to adapt rail infrastructures, private operators extending their services with an ever-wider range of destinations and more services, plus the commitment to rail transport by logistics companies and transport operators.

2015 was also a very positive year with regard to passenger movements, since more than 3.7 million people (+7%) used the Port of Barcelona to travel to different places, mainly in the Mediterranean. More than 1.1 million of these passengers travelled on regular ferry services, which increased in all their forms (coastal traffic to the Balearic Islands, motorways of the sea to Italy and services with North Africa). The number of cruise passengers who passed through our port again grew substantially (+7%) and exceeded 2.5 million. It is important to stress that the most significant increase (+11.5%) occurred in passengers in turnaround mode, starting and ending their trip in Barcelona, and therefore spending more in our city.

There can be no doubt that the results for 2015 are positive for an organisation managing the country's main transport infrastructure. However, above and beyond the good statistical results, it is important to contextualise the data and be aware of what they represent: we are an infrastructure serving the economy around us and our mission is to facilitate flows of goods and people, while providing maximum competitiveness and efficiency in our productive fabric and our society.



José Alberto Carbonell Director

The main indicators recorded positive developments in 2015 and record results were achieved in some strategic traffic segments

### 51

# Administration Board of Barcelona Port Authority



Sixte Cambra

### Ex officio member

Francisco J. Valencia Alonso

### Director general (not member):

José A. Carbonell Camallonga

### Representing the General State Administration

Emilio Ablanedo Reyes Severo Bueno de Sitjar de Togores Rolando Lago Cuervo

### Representing the Government of Catalonia

Jordi Aragunde Miguens Antoni Llobet de Pablo Lluís Mellado i Fontanet Ángel Montesinos García

### Representing the municipalities in which the Port of Barcelona service area is located

Janet Sanz Cid (Barcelona City Council) Lluís Tejedor Ballesteros (El Prat de Llobregat City Council)

### Representing the Chambers of Commerce, business and trade union organisations and relevant sectors in the port sphere

Josep M. Basáñez Villaluenga Carles Boy Rodríguez José Pérez Domínguez Xabier M. Vidal Niebla

### Secretary (not member)

Román Eguinoa de San Román

### Withdrawals throughout 2015:

Joan Amorós i Pla Joan Moreno i Cabello Jorge Sánchez Vicente Antoni Vives i Tomàs

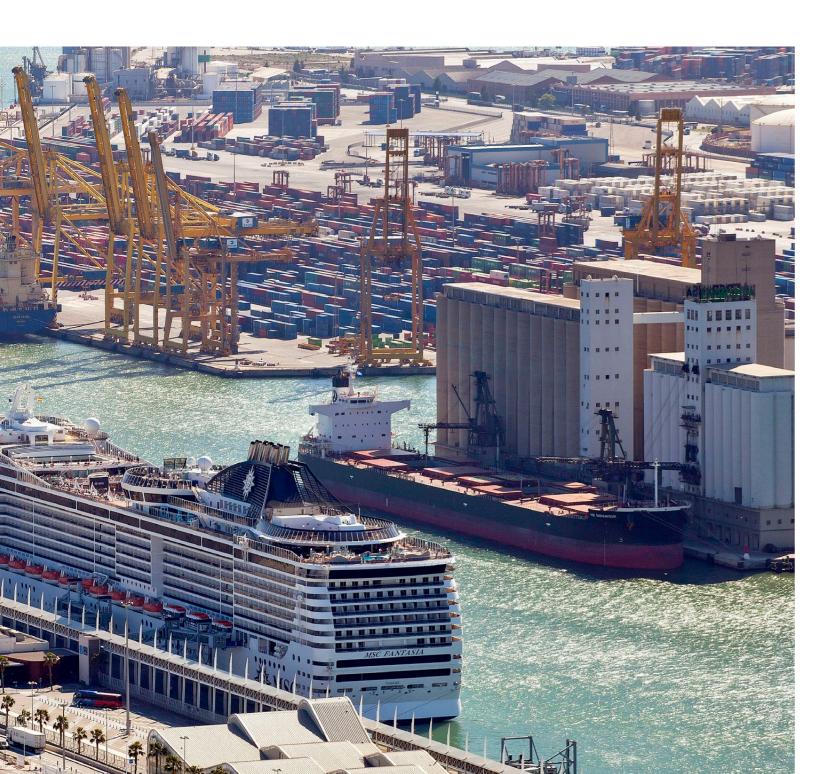


31 December 2015



## Economic and financial report

The Port of Barcelona closed financial year 2015 with a net profit of € 39.3 million, representing an increase of 5% year on year



| PROFIT (million EUR) |      |       |           |      |
|----------------------|------|-------|-----------|------|
|                      | 2015 | 2014  | Variation | %Var |
| Operating profit     | 36.9 | 45.1  | (8.2)     | -18% |
| Financial results    | 2.4  | (7.7) | 10.1      | -    |
| Tax on profits       | -    | -     | -         | -    |
| Total                | 39.3 | 37.4  | 1.9       | 5%   |

The increase in profit was due to a significant improvement in the financial result, offsetting the decline in operating income. The transfer of the capital stake the Port held in Consorci de Parcs Logístics SL and Marina BCN 92 together provided an extraordinary profit of  $\leq$  10.7 in the financial result.

| EFFECTS OF EXCEPTIONAL  | EVENTS IN 2015 | (million EUR)                     |   |       |
|-------------------------|----------------|-----------------------------------|---|-------|
|                         | T3 disputes    | Profits from sale of stake in CPL | Profits from sale of stake in Marina BCN 92 | Total |
| On operating profit     | (2.9)          | -                                 | -   | (2.9) |
| On financial result     | (1.8)          | 5.8                               | 4.9   | 8.9   |
| On the result of the FY | (4.7)          | 5.8                               | 4.9   | 6.0   |

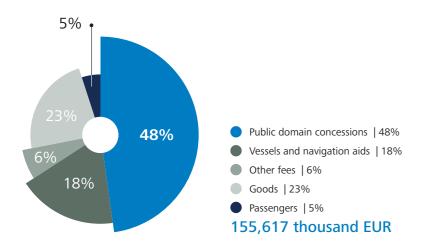
Net turnover for 2015 totalled € 155.6 million, a slight 1% increase year on year. Total traffic volume increased by 1.3% to 45.9 million tonnes and revenues from port fees were the same as in the previous year.

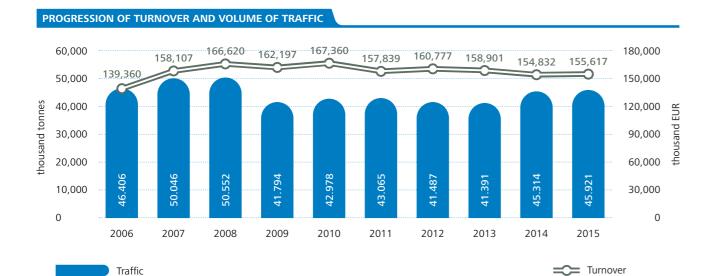
The good performance of strategic traffic segments - particularly the 4% increase in total container traffic (up 7% in exports and 9% in imports), the 18% rise in vehicle traffic and the 7% hike in passenger numbers - was offset by a 2% fall in revenues for concessions in the public domain.

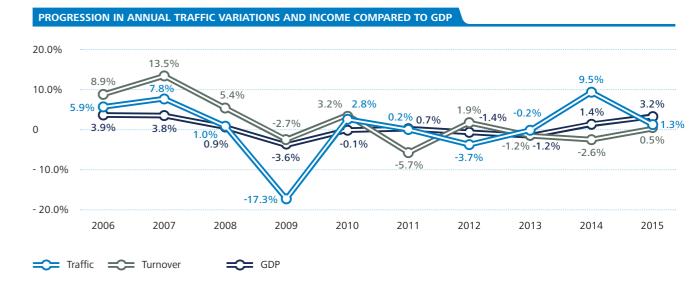
| NET TURNOVER (ACCORDING TO INCOME STATEMENT) (thousand EUR) |         |         |           |        |
|---|---------|---------|-----------|--------|
|   | 2015    | 2014    | Variation | % Var. |
| Port fees   | 143,593 | 142,882 | 711       | 0%     |
| Occupation fees   | 55,445  | 54,868  | 577       | 1%     |
| Fees for use  | 72,427  | 70,401  | 2,026     | 3%     |
| Vessel fees   | 26,780  | 26,320  | 460       | 2%     |
| Pleasure craft fees   | 390     | 250     | 140       | 56%    |
| Passenger fees  | 9,728   | 8,558   | 1,170     | 14%    |
| Goods fees  | 35,180  | 34,844  | 336       | 1%     |
| Fresh fish fees   | 190     | 174     | 16        | 9%     |
| Fees for special use of the transit area                    | 159     | 255     | (96)      | -38%   |
| Activity fees   | 14,311  | 16,421  | (2,110)   | -13%   |
| Navigation aids fees  | 1,410   | 1,192   | 218       | 18%    |
| Other business income                                       | 12,024  | 11,950  | 74        | 1%     |
| Income from additional items                                | 5,043   | 5,236   | (193)     | -4%    |
| Rates and others  | 6,981   | 6,714   | 267       | 4%     |
|   | 155,617 | 154,832 | 785       | 1%     |
|   |         |         |           |        |

| NET TURNOVER (BY BUSINESS LINES) (thousand EUR) |         |         |           |        |
|---|---------|---------|-----------|--------|
|   | 2015    | 2014    | Variation | % Var. |
| Port fees and additional items                  | 148,636 | 148,118 | 518       | 0%     |
| Vessels and navigation aids                     | 28,190  | 27,512  | 678       | 2%     |
| Goods   | 35,180  | 34,844  | 336       | 1%     |
| Passengers                                      | 9,728   | 8,558   | 1,170     | 14%    |
| Fresh fish                                      | 190     | 174     | 16        | 9%     |
| Pleasure craft                                  | 390     | 250     | 140       | 56%    |
| Concessions in the public domain                | 74,715  | 76,432  | (1,717)   | -2%    |
| Other fees for use of the public domain         | 84      | 93      | (9)       | -10%   |
| Fees for special use of the transit area        | 159     | 255     | (96)      | -38%   |
| Charges for commercial services                 | 6,981   | 6,714   | 267       | 4%     |
| Total   | 155,617 | 154,832 | 785       | 1%     |
|   |         |         |           |        |

### NET REVENUES 2015 (BY BUSINESS LINES)





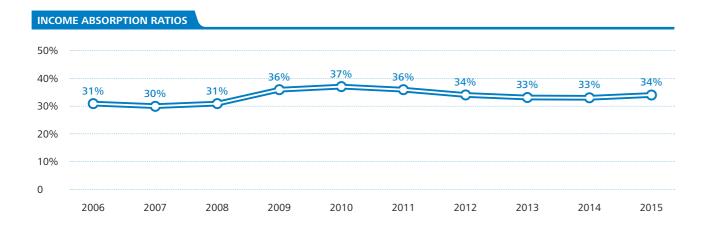


The effect of the increase in the main expenses, although moderate (+4%), was higher than income growth, coupled with the extraordinary expense of 2.9 million arising from T3 disputes and 2.2 million in losses due to disposal of tangible assets, led to a fall in operating profit of 18%.

| 2015     | 2014  |   |   |
|----------|---|---|---|
|          | 2014  | Variation   | % Var.  |
| 155,617  | 154,832   | 785   | 1%  |
| 3,545    | 3,346   | 199   | 6%  |
| (31,000) | (29,837)  | (1,163)   | 4%  |
| (39,828) | (38,261)  | (1,567)   | 4%  |
| (53,919) | (51,699)  | (2,220)   | 4%  |
| 6,891    | 6,781   | 110   | 2%  |
| 818      | 526   | 292   | -   |
| (2,256)  | (562)   | (1,694)   | -   |
| (2,938)  | -   | (2,938)   |   |
| 36,930   | 45,126  | (8,196)   | -18%  |
|          | 3,545<br>(31,000)<br>(39,828)<br>(53,919)<br>6,891<br>818<br>(2,256)<br>(2,938) | 3,545 3,346 (31,000) (29,837) (39,828) (38,261) (53,919) (51,699) 6,891 6,781 818 526 (2,256) (562) (2,938) - | 3,545 3,346 199 (31,000) (29,837) (1,163) (39,828) (38,261) (1,567) (53,919) (51,699) (2,220) 6,891 6,781 110 818 526 292 (2,256) (562) (1,694) (2,938) - (2,938) |

Turnover totalled € 155.6 million, a slight increase of 1% over the previous year

Despite this, the share of current expenses over turnover grew only one point compared to the previous year.



Current expenses = Staff costs + External services + Other current management expenses
From 2011, income and expenditure related to the rubbish and waste collection service from ships are no longer included

In terms of shareholder companies, the most important operations for the year were the transfer of the Port's 20% stake in the capital of Consorci de Parcs Logístics SL (CLP) and the 8.07% share of Marina Barcelona 92 SA.

Current expenses/Turnover

The divestment of CPL was worth € 17.8 million in return for a consideration of € 18.8 million, corresponding to 12% of the shares of Centre Intermodal de Logística SA (CILSA), plus € 4.9 million in cash. Consequently, the transaction generated a capital gain of € 5.9 million and a reversal of impairment of € 5.1 million, for which a reserve had been established in the previous financial year. The stake that Port maintains in the capital of CILSA has grown from 51% in 2104 to 63% at the close of FY 2015.

The transaction to sell the 8.07% stake in Marina Barcelona 92 SA generated a capital gain of € 4.9 million, which was also entered under "Impairment and result of disposal of financial instruments" in the income statement.

Furthermore during the financial year, a € 2 million loan was granted to the Societat Terminal Marítima de Zaragoza (tmZ) to finance part of the enlargement of the rail terminal owned by tmZ.

#### **SHAREHOLDER COMPANIES 31/12/2015**

|   | % of share capital |
|---|--------------------|
| Group companies   |                    |
| Gerència Urbanística Port 2000 de l'APB   | 100.00%            |
| Centre Intermodal de Logística, SA  | 63.00%             |
| World Trade Center Barcelona, SA  | 52.27%             |
| Associated companies  |                    |
| Catalana d'Infraestructures Portuàries, SL  | 49.00%             |
| Terminal Intermodal Marítima Centro, SL   | 49.00%             |
| Terminal Intermodal de l'Empordà, SL  | 47.32%             |
| Puerto Seco de Azuqueca de Henares, SA  | 36.73%             |
| Portic Barcelona, SA  | 40.69%             |
| Terminal Marítima de Zaragoza, SL   | 21.55%             |
| Other stakeholdings   |                    |
| Barcelona Regional Agencia Metropolitana de Desenvolupament Urbanístic i d'Infraestructures, SA | 11.77%             |
| Puerto Seco de Madrid, SA   | 10.20%             |
| Perpignan Saint Charles Conteneur Terminal, SAEML   | 5.00%              |

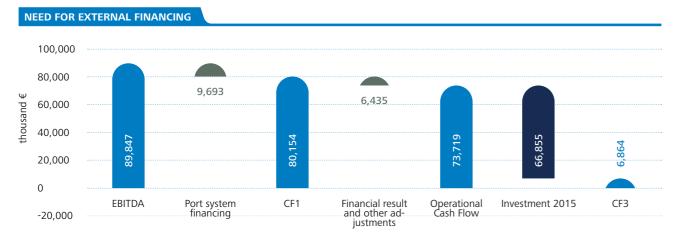
### FINANCIAL RESULTS (thousand EUR)

|  | 2015     | 2014    | Variation | % Var. |
|--|----------|---------|-----------|--------|
| Financial income   | 5,303    | 6,721   | (1,418)   | -21%   |
| Financial expenses   | (15,411) | (8,513) | (6,898)   | 81%    |
| Change in fair value of financial instruments              | 1,819    | (684)   | 2,503     |        |
| Impairment and gains on disposals of financial instruments | 10,719   | (5,224) | 15,943    |        |
| Total  | 2,430    | (7,700) | 10,130    |        |



Pre-tax profits, interest, depreciation and amortisation totalled  $\leq$  89.8 million and funds from operations generated operating cash flow of  $\leq$  73.7 million, a fall of 29% compared to the  $\leq$  103.7 million the previous year.

| EBITDA (thousand EUR)  |        |         |           |        |
|--|--------|---------|-----------|--------|
|  | 2015   | 2014    | Variation | % Var. |
| Operating profit   | 36,929 | 45,126  | (8,197)   | -18%   |
| Plus   | 66,101 | 79,520  | (13,419)  |        |
| Funding Puertos del Estado   | 5,715  | 5,914   | (199)     |        |
| Net contribution to the Interport Compensation Fund                  | 3,978  | 4,453   | (475)     |        |
| Depreciation of fixed assets   | 53,919 | 51,699  | 2,220     |        |
| Reserves for liabilities and expenses                                | -      | 16,668  | (16,668)  |        |
| Losses from fixed assets   | 2,467  | 779     | 1,688     |        |
| Reclassification of fixed expenses                                   | 3      | 7       | (4)       |        |
| Other  | 19     | -       | 19        |        |
| Minus  | 13,183 | 12,808  | 375       |        |
| Profits accruing from fixed assets                                   | 3      | -       | 3         |        |
| Valuation adjustments for impairment of non-current assets           | 208    | 217     | (9)       |        |
| Provisions for liabilities and expenses                              | 818    | 526     | 292       |        |
| Capital grants and others transferred to profit                      | 6,891  | 6,781   | 110       |        |
| Income from return of concessions                                    | 995    | 960     | 35        |        |
| Allocation to the results of advances received for services rendered | 4,268  | 4,324   | (56)      |        |
| Total  | 89,847 | 111,838 | (21,991)  | -20%   |



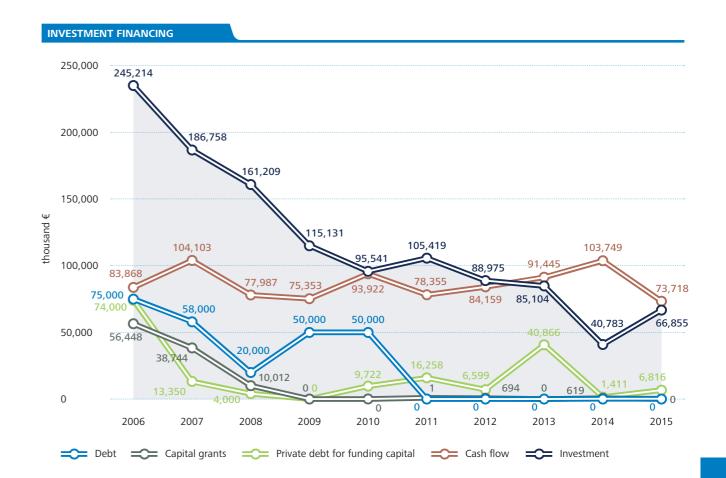
Port System Funding = Contribution to the Public Body Puertos del Estado + Net Contribution to the Interport Contribution Fund

- CF1: Cash Flow before financial result and adjustments
- CF2: Operating Cash Flow = resources from operations
- CF3: Surplus in the generation of resources in respect of investment needs for the year

An operating *cash flow* of € 73.7 million was generated

The Port Authority performed investments to the tune of € 66.8 million, up 64% year on year.

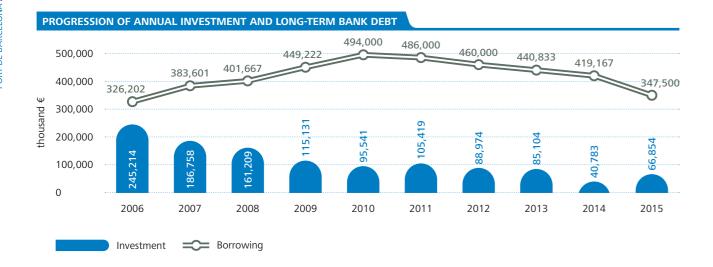
| KEY INVESTMENTS (million EUR)         |    |
|---------------------------------------|----|
|                                       | 20 |
| Intangible assets purchased           |    |
| Fixed assets purchased                | 4  |
| Southern enlargement area accesses    | 1  |
| Prat wharf                            |    |
| Acquisition of land                   |    |
| Quality control of small budget works |    |
| Cultural heritage                     |    |
| Civil Guard berth                     |    |
| Railways                              |    |
| Adossat wharf                         |    |
| Fisherman's wharf                     |    |
| Electricity networks                  |    |
| Hardware                              |    |
| East seawall                          |    |
| Energy and Contradic wharves          |    |
| Portal de la Pau building             |    |
| Rest                                  |    |
| inancial investments                  |    |
| Equity instruments                    |    |
| Other financial investments           |    |
|                                       | 6  |



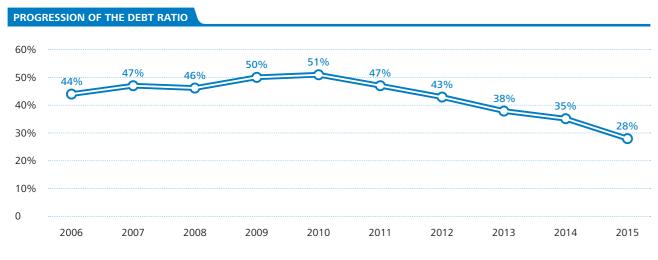
ECONOMIC AND FINANCIAL REPORT

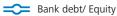
This year, the Port paid off one of the loans that it had taken out with the European Investment Bank, for a total of € 47.5 million, and did so ahead of time.

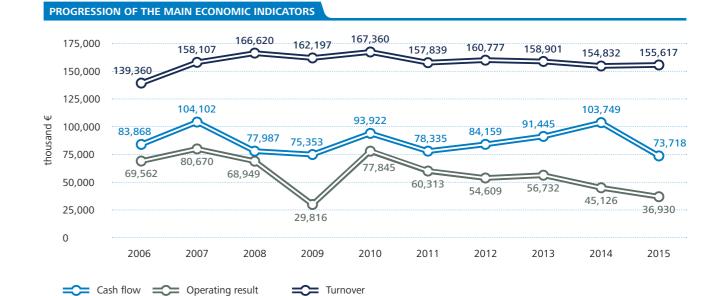
In addition to the cancellation of the loan, account should be taken of the transfer of € 24.2 million to short-term, therefore long-term bank debt stood at € 347.5 million at the close of the financial year, which is close to the figure ten years ago.



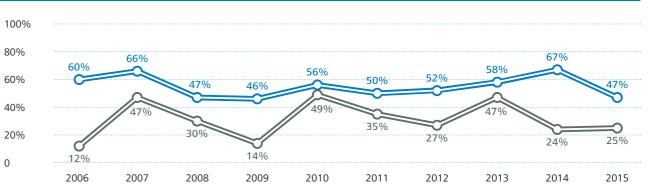
The gradual reduction in the volume of debt, combined with the inclusion of the financial results with equity, placed the debt ratio at 28%.















Net contribution\*

Net contribution to the Interport Compensation Fund + OPE Financing (RDL 2/211)



|  | 2015      | 2014      |
|--|-----------|-----------|
| NON-CURRENT ASSETS                               | 1,843,506 | 1,851,998 |
| I. Intangible assets                             | 21,297    | 21,265    |
| Industrial property and other intangible assets  | 9,048     | 9,316     |
| 2. IT applications                               | 12,249    | 11,949    |
| II. Tangible fixed assets                        | 1,453,603 | 1,477,061 |
| 1. Land and natural assets                       | 269,493   | 279,647   |
| 2. Buildings                                     | 1,113,021 | 1,129,182 |
| 3. Technical equipment and facilities            | 2,361     | 1,579     |
| 4. Tangible fixed assets and advance payments    | 58,234    | 58,029    |
| 5. Other fixed assets                            | 10,494    | 8,624     |
| III. Real estate investments                     | 264,030   | 251,402   |
| 1. Land  | 242,922   | 227,811   |
| 2. Buildings                                     | 21,108    | 23,591    |
| IV. L/t debt with group and associated companies | 92,039    | 88,566    |
| 1. Equity instruments                            | 76,352    | 75,430    |
| 2. Loans to companies                            | 15,687    | 13,136    |
| V. Long-term financial investments               | 3,469     | 4,433     |
| 1. Equity instruments                            | 693       | 1,761     |
| 2. Loans to third parties                        | 2,140     | 2,325     |
| 3. Public admin, official subsidies receivable   | -         | -         |
| 4. Other financial assets                        | 636       | 347       |
| VI. Deferred tax assets                          | -         | -         |
| VII. Non-current trade debtors                   | 9,068     | 9,271     |

| CURRENT ASSETS   | 247,730   | 280,268   |
|--|-----------|-----------|
| I. Non-current assets held for sale                      | -         | -         |
| II. Stocks   | 221       | 205       |
| III. Trade debtors and other receivables                 | 34,400    | 38,413    |
| Customers for sales and services provided                | 23,196    | 22,022    |
| 2. Customers and debtors, group and associated companies | 3,324     | 2,777     |
| 3. Miscellaneous receivable accounts                     | 4,177     | 3,892     |
| 4. Public admin, official subsidies receivable           | -         | -         |
| 5. Other credits with public administrations             | 3,703     | 9,722     |
| IV. S/t debt with group and associated companies         | 17,790    | 22,500    |
| V. Short-term financial investments                      | 163,122   | 207,122   |
| 1. Equity instruments                                    | -         | -         |
| 2. Loans to companies                                    | 122       | 122       |
| 3. Other financial assets                                | 163,000   | 207,000   |
| VI. Accruals and deferrals                               | 751       | 1,926     |
| VII. Cash and other cash equivalent assets               | 31,446    | 10,102    |
| 1. Cash and banks  | 31,446    | 10,102    |
| 2. Other cash equivalents                                | -         | -         |
| TOTAL ASSETS   | 2,091,236 | 2,132,266 |

|   | 2015      | 2014      |
|---|-----------|-----------|
| NET CAPITAL                                       | 1,491,657 | 1,458,844 |
| A1. Equity  | 1.228.929 | 1.189.569 |
| I. Capital  | 512,743   | 512,743   |
| III. Reserves                                     | 676,826   | 639,400   |
| VII. Profit for the year                          | 39,360    | 37,426    |
| A2. Adjustments for changes in value              | -         |           |
| A3. Subsidies, donations and legacies received    | 262,728   | 269,275   |
| 1. Official capital subsidies                     | 249,247   | 256,131   |
| 2. Capital donations and legacies                 | 34        | 20        |
| 3. Other subsidies, donations and legacies        | 13,447    | 13,124    |
| NON-CURRENT LIABILITIES                           | 542,264   | 618,578   |
| I. Long-term provisions                           | 16,873    | 17,815    |
| 1. Long-term staff benefit obligations            | -         | 277       |
| 2. Provisions for legal liabilities               | 16,873    | 17,538    |
| 3. Other provisions                               | -         |           |
| II. Long-term debts                               | 356,781   | 427,378   |
| 1. Debt with credit institutions                  | 347,500   | 419,167   |
| 2. Long-term suppliers of fixed assets            | -         |           |
| 3. Other  | 9,281     | 8,211     |
| III. L/t debt with group and associated companies | -         |           |
| IV. Deferred tax liabilities                      | -         |           |
| V. Long-term accruals and deferrals               | 168,610   | 173,385   |
| CURRENT LIABILITIES                               | 57,315    | 54,844    |
| II. Short-term provisions                         | -         |           |
| III. Short-term debts                             | 37,795    | 37,348    |
| Debt with credit institutions                     | 24,569    | 22,271    |
| 2. Short-term suppliers of fixed assets           | 6,773     | 8,173     |
| 3. Other financial liabilities                    | 6,453     | 6,904     |
| IV. S/t debt with group and associated companies  | 200       | 269       |
| 1. Debt with companies of the group               | 74        | 112       |
| 2. Debt with associated companies                 | 126       | 157       |
| V. Trade creditors and other receivables          | 19,320    | 17,227    |
| 1. Creditors and other receivables                | 10,168    | 8,153     |
| Advance payments of public subsidies              | -         |           |
|   | 9,152     | 9,074     |
| Other debts with public administrations           |           |           |
|   | -         |           |

| PROFIT AND LOSS STATEMENT (Thousand EUR)                                      |          |          |           |        |
|---|----------|----------|-----------|--------|
|   | 2015     | 2014     | Variation | % Var. |
| 1. Net turnover   | 155,617  | 154,832  | 785       | 1%     |
| A. Port fees  | 143,593  | 142,882  | 711       | 0%     |
| a) Occupation fee   | 55,445   | 54,868   | 577       | 1%     |
| b) Fees for the special use of port facilities                                | 72,427   | 70,401   | 2,026     | 3%     |
| 1. Vessel fees  | 26,780   | 26,320   | 460       | 2%     |
| 2. Fees for pleasure craft  | 390      | 250      | 140       | 56%    |
| 3. Passenger fees   | 9,728    | 8,558    | 1,170     | 14%    |
| 4. Goods fees   | 35,180   | 34,844   | 336       | 1%     |
| 5. Fresh fish fees  | 190      | 174      | 16        | 9%     |
| 6. Fee for special use of the transit area                                    | 159      | 255      | (96)      | -38%   |
| c) Activity fee   | 14,311   | 16,421   | (2,110)   | -13%   |
| d) Navigation aids fee  | 1,410    | 1,192    | 218       | 18%    |
| B. Other business income  | 12,024   | 11,950   | 74        | 1%     |
| a) Amounts in addition to fees  | 5,043    | 5,236    | (193)     | -4%    |
| b) Fees and other   | 6,981    | 6,714    | 267       | 4%     |
| 5. Other operating income   | 3,545    | 3,346    | 199       | 6%     |
| a) Accessory and other current management income                              | 2,194    | 2,054    | 140       | 7%     |
| b) Operating subsidies incorporated into the the result of the financial year | 49       | 44       | 5         | 11%    |
| c) Income from return of concessions  | 995      | 960      | 35        | 4%     |
| d) Interport Fund compensation received                                       | 307      | 288      | 19        | 7%     |
| 6. Staff costs  | (31,000) | (29,837) | (1,163)   | 4%     |
| a) Wages, salaries and similar expenses                                       | (21,782) | (20,776) | (1,006)   | 5%     |
| b) Indemnities  | (10)     | -        | (10)      | -      |
| c) Social charges   | (9,208)  | (9,061)  | (147)     | 2%     |
| d) Provisions   | -        | -        | -         | -      |
| 7. Other operating expenses   | (39,828) | (38,261) | (1,567)   | 4%     |
| a) External services  | (26,109) | (25,117) | (992)     | 4%     |
| 1. Repairs and upkeep   | (11,970) | (10,835) | (1,135)   | 10%    |
| 2. Services from independent professionals                                    | (3,941)  | (3,742)  | (199)     | 5%     |
| 3. Supplies and consumption   | (1,906)  | (1,941)  | 35        | -2%    |
| 4. Other external services  | (8,292)  | (8,599)  | 307       | -4%    |
| b) Taxes  | (2,209)  | (1,653)  | (556)     | 34%    |
| c) Losses, impairment and variation of provisions for commercial operations   | (758)    | (150)    | (608)     | 405%   |
| d) Other current management expenses  | (752)    | (686)    | (66)      | 10%    |
| e) Contribution to Puertos del Estado   | (5,715)  | (5,914)  | 199       | -3%    |
| f) Interport Fund contribution  | (4,285)  | (4,741)  | 456       | -10%   |
| 8. Depreciation of tangible assets  | (53,919) | (51,699) | (2,220)   | 4%     |
| 9. Allocation of subsidies and other non-financial assets                     | 6,891    | 6,781    | 110       | 2%     |
| 10. Surplus provisions  | 818      | 526      | 292       | 56%    |
| 11. Impairment and gains on disposals of assets                               | (2,256)  | (562)    | (1,694)   | -      |
| a) Impairment and losses  | 208      | 217      | (9)       | -4%    |
| b) Gains on disposals and others  | (2,464)  | (779)    | (1,685)   |        |
| Other results   | (2,938)  | -        | (2,938)   | -      |
| a) Exceptional income   | -        | -        | -         |        |
| b) Exceptional expenses   | (2,938)  | -        | (2,938)   |        |
| OPERATING RESULT  | 36,930   | 45,126   | (8,196)   | -18%   |
| 12. Financial income  | 5,303    | 6,721    | (1,418)   | -21%   |
| a) Stakes in financial instruments  | 1,750    | 1,415    | 335       | 24%    |
| b) Of negotiable securities and other financial instruments                   | 3,553    | 5,105    | (1,552)   | -30%   |
| c) Incorporation of financial expenses to assets                              | -        | 201      | (201)     | -100%  |
| 13. Financial expenses  | (15,411) | (8,513)  | (6,898)   | 81%    |
| a) For third party debts  | (13,641) | (8,513)  | (5,128)   | 60%    |
| b) For updating of provisions   | (1,770)  | -        | (1,770)   | -      |
| 14. Change in fair value of financial instruments                             | 1,819    | (684)    | 2,503     | -      |
| a) Portfolio for negotiation and other  | 1,819    | (684)    | 2,503     | -      |
| 16. Impairment and gains on disposals of financial instruments                | 10,719   | (5,224)  | 15,943    | -      |
| a) Impairment and losses  | -        | (5,224)  | 5,224     | -100%  |
| b) Gains on disposals and others  | 10,719   | -        | 10,719    | -      |
| FINANCIAL RESULT  | 2,430    | (7,700)  | 10,130    | -      |
| PRE-TAX RESULT  | 39,360   | 37,426   | 1,934     | 5%     |
| 17. Tax on profits  | -        | -        | -         | -      |
| BALANCE OF THE FINANCIAL YEAR   | 39,360   | 37,426   | 1,934     | 5%     |



|  | 2015    | 2014    |
|--|---------|---------|
| APPLICATIONS   | 151,593 | 75,229  |
| Non-current assets added   | 68,193  | 41,055  |
| Acquisition of intangible and material fixed assets                | 44,064  | 32,182  |
| Financial assets purchased   | 22,790  | 8,601   |
| Fixed assets from returned concessions                             | 1,339   | 272     |
| Reductions in equity   | -       | -       |
| Interport Fund contribution  | 4,285   | 4,741   |
| Non-current liabilities removed                                    | 79,115  | 29,433  |
| Cancellation/Transfer of debt to credit institutions               | 71,667  | 21,667  |
| Cancellation/Transfer of debts with suppliers of fixed assets      | -       | -       |
| Cancellation/Transfer of loans with group and associated companies | 7,324   | 7,058   |
| Application of long-term provisions                                | 124     | 708     |
| SOURCES  | 116,584 | 108,288 |
| Resources from operations  | 73,718  | 103,749 |
| Interport Fund compensation received                               | 307     | 288     |
| Subsidies and income from return of concessions                    | 1,339   | 891     |
| Deferred capital subsidies   | -       | 619     |
| Other subsidies, donations and legacies                            | 14      | -       |
| Income from return of concessions                                  | 1,325   | 272     |
| Non-current liabilities added                                      | 9,705   | 1,411   |
| Long-term debt with credit institutions                            | -       | -       |
| Long-term debt with suppliers of fixed assets                      | -       | -       |
| Long-term debt with group and associated companies and others      | 2,889   | -       |
| Advances received for sales or services rendered                   | 6,816   | 1,411   |
| Non-current assets added   | 31,208  | 1,766   |
| Disposal of tangible and intangible fixed assets                   | 4       | 1       |
| Disposal of financial instruments                                  | 29,811  | -       |
| Other L/t financial investments cancelled/transferred to S/t       | 1,393   | 1,765   |
| L/t subsidies receivable cancelled/transferred to S/t              | -       | -       |
| Commercial non-current and other debtors cancelled/transferred     | -       | -       |
| Other  | 307     | 183     |
| Excess of sources over applications                                | -       | 33,059  |
|  | 35,009  |         |

|   | 2015   | 2014    | Variation | % Var |
|---|--------|---------|-----------|-------|
| eriod results   | 39,360 | 37,426  | 1,934     | 5%    |
| lus   | 60,386 | 79,514  | (19,128)  |       |
| Net contribution to the Interport Compensation Fund         | 3,978  | 4,453   | (475)     |       |
| Depreciation of fixed assets                                | 53,919 | 51,699  | 2,220     |       |
| Reserves for liabilities and expenses                       | -      | 16,668  | (16,668)  |       |
| Losses from fixed assets                                    | 2,467  | 779     | 1,688     |       |
| Change in fair value of financial instruments               | -      | 684     | (684)     |       |
| Impairment and losses on financial investments              | -      | 5,224   | (5,224)   |       |
| Reclassification of fixed assets to expenses                | 3      | 7       | (4)       |       |
| Other   | 19     | -       | 19        |       |
| linus   | 26,028 | 13,191  | 12,837    |       |
| Profits accruing from fixed assets                          | 3      | -       | 3         |       |
| Valuation adjustments for impairment of non-current assets  | 208    | 217     | (9)       |       |
| Surplus provisions for liabilities and expenses             | 818    | 526     | 292       |       |
| Capital grants and others transferred to profit             | 6,891  | 6,781   | 110       |       |
| Income from return of concessions                           | 995    | 960     | 35        |       |
| Entering advances received for services rendered in results | 4,268  | 4,324   | (56)      |       |
| Financial expenses included in assets                       | -      | 200     | (200)     |       |
| Gain on disposal of financial instruments                   | 10,719 | -       | 10,719    |       |
| Change in fair value of financial instruments               | 1,819  | -       | 1,819     |       |
| Income from OPPE payment principal & interest T3 disputes   | 307    | 183     | 124       |       |
| otal  | 73,718 | 103,749 | (30,031)  | -29%  |

| CASH FLOW (Thousand EUR)                                    |                            |                              |
|---|----------------------------|------------------------------|
|   | 2015                       | 2014                         |
| A) CASH FLOWS FROM OPERATING ACTIVITIES                     | 73,455                     | 94,517                       |
| Profit before tax   | 39,360                     | 37,426                       |
| Adjustments to the result                                   | 43,853                     | 64,165                       |
| Depreciation of fixed assets (+)                            | 53,919                     | 51,699                       |
| Valuation adjustments for impairment                        | (208)                      | 5,007                        |
| Variation of provisions                                     | (818)                      | 16,142                       |
| Entering subsidies (-)                                      | (6,891)                    | (6,781)                      |
| Results of fixed assets removed or disposed of              | 2,463                      | 779                          |
| Results of financial instruments removed or disposed of     | (10,719)                   | -                            |
| Financial income (-)  | (5,303)                    | (6,721)                      |
| Financial expenses (+)                                      | 15,411                     | 8,513                        |
| Change in fair value of financial instruments               | (1,819)                    | 684                          |
| Income from return of concessions (-)                       | (995)                      | (960)                        |
| Entering advances received for sales in results             | (4,268)                    | (4,324)                      |
| Other income and expenses                                   | 3,081                      | 127                          |
| Changes in working capital                                  | (3,244)                    | (5,780)                      |
| Stocks  | (15)                       | 1 1 2 2 4 2                  |
| Trade debtors and other receivables                         | (1,254)                    | 12,348                       |
| Other current assets  | 339                        | (732)                        |
| Creditors and other receivables  Other current liabilities  | (5,013)                    | (5,772)                      |
| Other current assets and liabilities                        | 1,549                      | 2,612                        |
|   | 1,150<br>( <b>6,514</b> )  | (14,237)                     |
| Cash flows from operating activities  Interest payments (-) | (13,844)                   | <b>(1,294)</b> (8,603)       |
| Dividends received (+)                                      | 1,750                      | 1,415                        |
| Interest received (+)                                       | 2,955                      | 2,391                        |
| Late payment interest due to fee disputes (-)               | (4,387)                    | (6,740)                      |
| Late payment interest due to ree disputes (+)               | 245                        | 5,266                        |
| Tax on profits received/paid                                | 6,785                      | 5,077                        |
| Other payments received/made                                | (18)                       | (100)                        |
| B) CASH FLOWS FROM INVESTMENT ACTIVITIES                    | 18,531                     | (107,268)                    |
| Payments for investments (-)                                | (44,354)                   | (110,046)                    |
| Group and associated companies                              | (2,000)                    | (22,500)                     |
| Intangible assets   | (3,130)                    | (5,612)                      |
| Tangible fixed assets                                       | (39,043)                   | (29,873)                     |
| Real estate investments                                     | (20/212)                   | -                            |
| Other financial assets                                      | (181)                      | (52,061)                     |
| Non-current assets held for sale                            | -                          | -                            |
| Other assets  | -                          | _                            |
| Proceeds from divestitures (+)                              | 62,885                     | 2,778                        |
| Group and associated companies                              | 15,468                     | -                            |
| Intangible assets   | -                          | -                            |
| Tangible fixed assets                                       | 5                          | 2                            |
| Real estate investments                                     | -                          | -                            |
| Other financial assets                                      | 44,000                     | -                            |
| Non-current assets held for sale                            | -                          | -                            |
| Other assets  | 3,412                      | 2,776                        |
| C) CASH FLOWS FROM FINANCING ACTIVITIES                     | (70,642)                   | (15,423)                     |
| Equity instruments received and paid                        | -                          | 619                          |
| Subsidies, donations and legacies received                  | -                          | 619                          |
| Financial liability instruments received and paid           | (70,642)                   | (16,042)                     |
| Issue   | 525                        | 3,125                        |
| Debt with credit institutions (+)                           | -                          | -                            |
| Debt with group and associated companies (+)                | -                          | -                            |
| Other payables (+)  | 525                        | 3,125                        |
| Repayment and depreciation of:                              | (71,167)                   | (19,167)                     |
| Debt with credit institutions (-)                           | (71,167)                   | (19,167)                     |
| Debt with group and associated companies (-)                | -                          | -                            |
| Other payables (-)  | -                          | -                            |
|   |                            | (                            |
| NET INCREASE/DECREASE IN CASH AND CASH EQUIVALENTS (A+B+C)  | 21,344                     | (28,174)                     |
|   | 21,344<br>10,102<br>31,446 | (28,174)<br>38,276<br>10,102 |



TRAFFIC DEVELOPMENT

### Traffic development

The Port of Barcelona recorded total traffic of 47 million tonnes in 2015 (including provisioning and fish), up 1.5% year on year. It closed the year with positive results in the main traffic indicators and record figures both in foreign trade containers and in strategic cargo segments such as vehicles or motorways of the sea



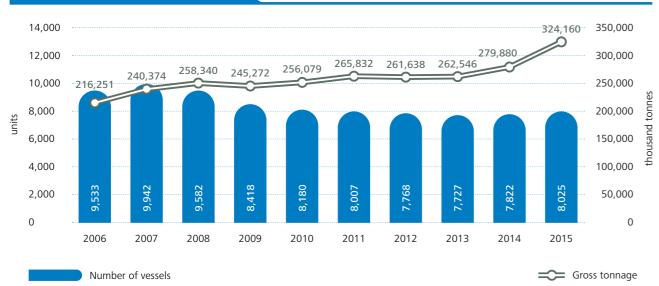




### Stopovers

There were 8,025 stopovers at the Port of Barcelona in 2015, up 199 year on year (+2.5%). Furthermore, the size of vessels calling at the Port of Barcelona was considerably larger, with average gross tonnage increasing from 35,724 to 40,394 tonnes, or 13.1%.

#### PROGRESSION OF VESSEL TRAFFIC 2006-2015



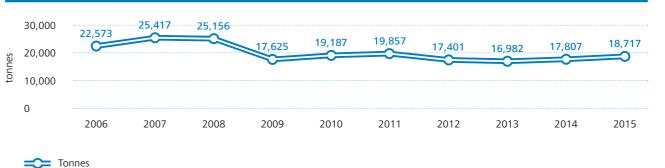
### Containers

The Port of Barcelona handled 2 million TEUs (20-foot container equivalent units), up 4% over 2014. Foreign trade container traffic grew much more strongly. The Port channelled 662,149 export TEUs during 2015 (+7.2%), while it received 476,787 import TEUs (+9%).

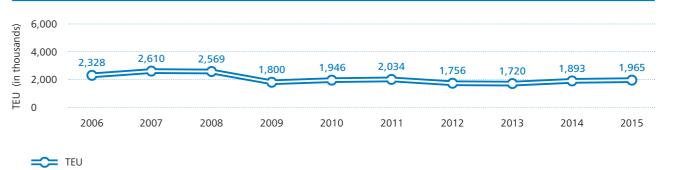
These data also point to a change in the composition of the foreign trade handled by Barcelona's facilities. In 2008, imports accounted for 54% of foreign trade and exports 46%, while today the figure has inverted: 58% of containers are export and 42% are import. Furthermore, in 2015 the number of export containers was 52% higher than the peak achieved during the pre-crisis years (2008).

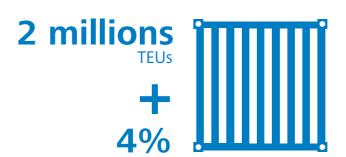
By markets, trade with China grew by 14%, consolidating the country as the Port of Barcelona's main trading partner, with a containerised cargo market share of 22%. There was also a positive trend in foreign trade (imports and exports) with South Korea (+40%), Morocco (+16%), the USA (+14%), India (+11%) and Saudi Arabia (+8%). The strong momentum in trade with South Korea is due mainly to imports of car components for the Aragon automotive cluster.

### DEVELOPMENT OF CONTAINERISED GENERAL CARGO TRAFFIC (TONNES) 2006-2015



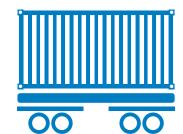
#### **DEVELOPMENT OF CONTAINERISED GENERAL CARGO TRAFFIC (TEU) 2006 - 2015**





In 2015 export container traffic was 52% higher than the record achieved during the pre-crisis period

### Rail traffic



13% of total traffic

The Port of Barcelona's firm commitment to multimodality has seen the rail share grow from 2.6% of total traffic in 2006 to 13% in 2015.

The number of containers that entered or exited the port by rail comprised 213,229 TEUs, representing an increase of 12% over 2014 and a 400% leap over nine years.

Rail traffic of vehicles also performed very well, with a total of 264,110 units transported, up 32.4% year on year. 35.4% of all vehicles entering or leaving the Port of Barcelona used the rail mode (a year-on-year increase of four percentage points).

Most of the vehicle rail traffic was for unloading, with 241,330 units (+25%) to be exported by sea.

However, we would also point to the new rail traffic of export vehicles for loading, destined for the hinterland, involving 22,780 units, an increase of 287% compared to 2014. Most of these vehicles loaded - 17,925 units in all - were travelling to destinations using UIC-gauge tracks. Barcelona is the first port in Spain to be connected to the European continent using international gauge track.



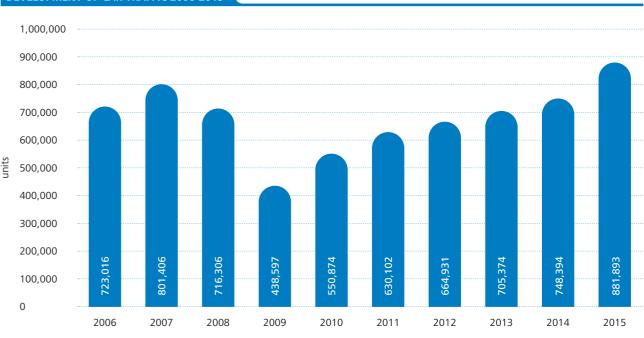
### **Vehicles**

One in four vehicles transported under the State port system passes through the Port of Barcelona

Traffic in new vehicles transported by sea reached record figures at the Port of Barcelona, with 881,893 units transported and an increase of 18%. The largest volume of cars corresponded to loading operations (mainly exports and traffic with the Balearics and Canary Islands), totalling 616,409 units, up 12% year on year. Furthermore, 265,501 vehicles were unloaded at the port facilities (particularly import cars), marking a year-on-year increase of 37%. Foreign trade accounts for the lion's share of these operations, showing the fundamental role the Port plays in helping the automotive industry in the hinterland to access international markets. The total of vehicles loaded was 453,357 units exported to various destinations around the world. Furthermore, 172,143 of the cars unloaded at the port facilities were imports from various different producer countries, a traffic segment that has grown significantly (+41%).

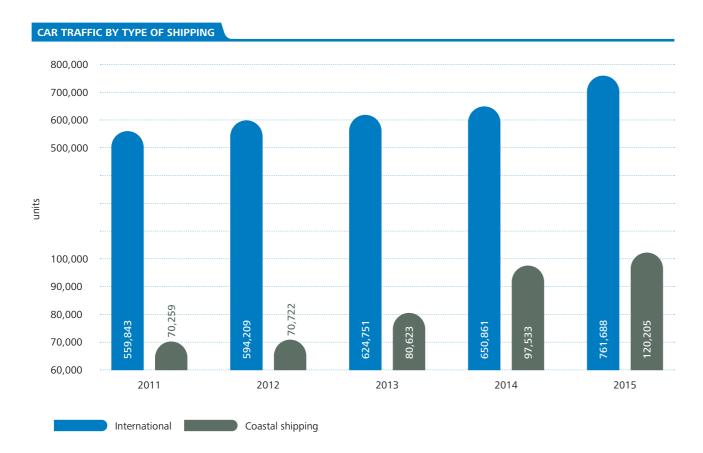
These figures make the Port of Barcelona the main vehicle distribution hub in the Mediterranean and Southern Europe. The destinations of exported vehicles are becoming more diversified and include far-flung markets, the most dynamic of which are South Korea and China, along with Turkey, Japan, Israel, Mexico and Brazil. The sector is showing signs of recovery in Europe, with significant growth in exports of cars to Italy, Germany, Netherlands and Norway. In Spain, Barcelona leads the way in shipping vehicles, with a market share of 25%. In other words, one in four vehicles shipped by the State port system passes through the port of the Catalan capital.

### DEVELOPMENT OF CAR TRAFFIC 2006-2015



Vehicles

31





### Bulks

#### **SOLID BULK**

Transport of solid bulk at the Port of Barcelona fell by more than 300,000 tonnes overall (-7%). Although some high-volume products, such as potassium and soyabean, remained stable or increased slightly, good local harvests of wheat and other cereals meant that imports of these commodities fell significantly, by 50% in feed and fodder and 4% in cereals and meal. This is a normal circumstance and is linked to fluctuations in the weather. When considering the development of this traffic, account must also be taken of the growing trend towards shipping these cargoes in containers, which are therefore excluded from this chapter.



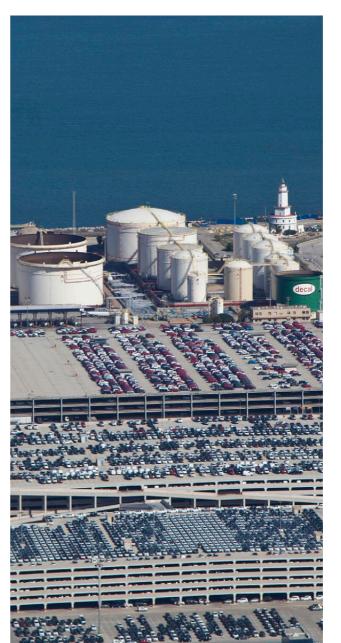
12 million tonnes of liquid bulk were handled by the Port's specialised terminals, down 7% year on year. The principal hydrocarbons behaved very differently, with an overall increase of 2%, while other liquids decreased by 28%.

Imports of liquefied natural gas (LNG) increased 4%, while the remaining hydrocarbons fared otherwise: the dramatic increases in gasoline traffic (+59%) contrast with the 59% fall in biofuels.

Diesel and biofuel traffic was necessarily linked, since the modern facilities at Barcelona are used for mixing both products to make commercial biodiesel. Low petroleum product prices makes this mixture uneconomic, therefore traffic was minimal. This obviously affects both products, but especially biofuels.

However, traffic in chemicals grew by 6%, with oils and fats rising 3%. Both serve as indicators of the vitality of the local processing industry, which generates products with high added value, part of which are sent for export.

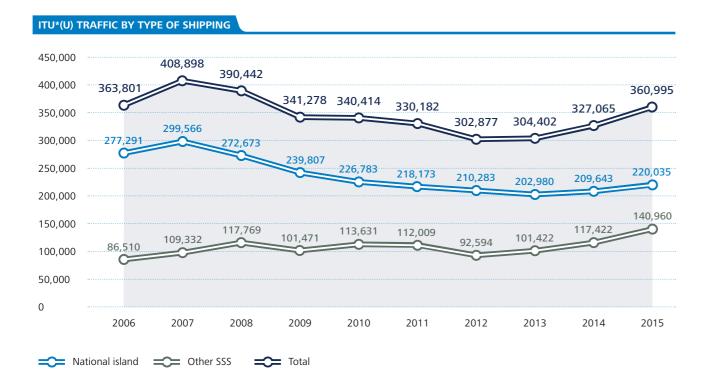
It is worth pointing to the spectacular rise in gasoline traffic (+59%)



### Short sea shipping

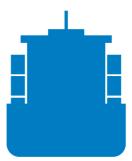
Motorways of the sea also marked new highs in Barcelona. The Short Sea Shipping lines connecting the Catalan capital to various destinations in Italy and North Africa this year channelled a total of 140,960 UTI (Intermodal Transport Units, equivalent to one lorry, trailer or platform). This figure represents an increase of 20% year on year, helping to take nearly 141,000 lorries off the roads of the Mediterranean area and divert them to the maritime mode, saving 197,032 tonnes of CO2, 14% more than in 2014.

With services to Civitavecchia, Livorno, Genoa, Savona, Porto Torres, Tangiers and Tunis, the Port of Barcelona confirms its leading position within the Iberian Peninsula in Short Sea Shipping traffic, which is a more efficient alternative to road transport in economic and environmental terms.



\*ITU (intermodal transport units): An ITU is any means, whether self-propelled or not, which is used directly or indirectly, as a means of land transport (e.g. trailers, platforms, trucks, refrigerated vans, etc) It does not include containers

Barcelona strengthens its role as the top port in the Iberian Peninsula for short sea shipping traffic





### **Passengers**

There were more than 2.5 million cruise passengers

More than 3.7 million passengers (+7%) passed through the Port of Barcelona in 2015, of which 1.1 million were regular ferry users (+6.6%) and 2.5 million were cruise passengers (+7.4%).

The increase in cruises was helped by the sector's trust in the Port of Barcelona and by the commitment of the major shipping companies to base more and bigger ships operating in the Mediterranean there.

Cruise passengers in turnaround (starting and/or ending their cruise in the Catalan capital and therefore spending more in the local economy) experienced the largest growth, with an increase of 11%. Moreover, the number of passengers stopping over in Barcelona grew by 3%. Between January and December 2015 the Port of Barcelona received a total of 749 cruiser stopovers.



### Port security

The following actions were performed in compliance of port security regulations in 2015:

- » The first validation tests of canine units to detect explosives by the private security companies that provide supply services to ships at the international cruise terminals. Tests linked to the agreement between Port and the Directorate General of the Civil Guard.
- » The approval by the Port Board of assessments (10) and security plans (11) of a series of port facilities affected by Regulation (EC) No 725/2004; in particular, risk analysis and security measures both on public wharves and facilities under concession, mainly liquid bulk terminals.
- » The Port's designation as a "critical operator" by the Secretary of State for Security of the Ministry of Interior pursuant to Law 8/2011 and Royal Decree 704/2011 on the Security of Critical infrastructures. This designation means that the operator has to prepare a security plan and the appropriate specific security plans for infrastructures identified as critical and/or essential to the continuity of port activities.
- » The approval, renewal and extension of the surveillance system of the Port's Control Centre by the Catalan Committee for the monitoring of Video Surveillance Devices and approval of the cameras used in the automatic licence plate identification system installed at the entrances to the terminals at the Port of Barcelona.

» The establishment of new procedures on the basis of the assessments by the Consultative Committee's Security Committees: as regards cruise ships, the measures implemented on operations, safety and logistics during the stopover of the Allure of the Seas, the world's largest cruise ship; on the Energy wharf, the specific module of the Port's Sostrat application for managing temporary access permits through Gate 31 to the restricted area, and to the container terminals, improving the system of own cameras and future identification measures at the access control.



- » Inspections and audits/checks (18) on port facilities affected and not affected by the ISPS code.
- » Security meetings (34), mainly with police forces and authorities, private security companies and technological measures. Agreements and commitments were consolidated with the most important international cruise ship owners, their shipping agents and various foreign consulates.
- » Supervising security drills and exercises (18 drills with the participation and support of foreign police forces) in several facilities, with particular emphasis on the container terminals and Energy wharf facilities. Coordinating the training centres approved by Puertos del Estado [State Ports] and conducting three courses to train Port Facility Security Officers at the Port of Barcelona.

The Port's Accreditations and Permits section made and issued 8,986 accreditations (renewals and new passes) for port users, processed 5,652 cases of complaints through the Services and Police Regulations bulletin and managed about 300 permits for activities and events, more than 70 of which were paid.



The designation of the Port as a "critical operator" by the State Security Secretariat of the Interior Ministry means developing new specific plans

### Industrial safety

The review of the Port of Barcelona's Self-Protection Plan (PAU) was carried out in 2015 according to the requirements of Decree 30/2015. The review led to updating the safety studies on both the land and sea sides of the Port, and incorporating the enlargement and new infrastructures. Once the administrative process is completed, the Plan must be approved by the Directorate-General of Civil Protection of the Catalan Government, the Generalitat.

According to the cooperation agreement between the City Council and the Port of Barcelona courses were offered on emergency strategy and control, in addition to technical drills with dangerous goods at the École Nationale Superieure des Officiers des Sapeurs-Pompiers in France. There were also technical courses in Flashover at the SEGANOSA training centre in Pontevedra and the Public Safety Institute of Catalonia

As regards investments, we should point to the commissioning of a new K-9 container for emergency interventions with chemical risk. The previous equipment, the K-1, has been sent to the Firemen Training and Practice Centre at the Port - Free Zone fire station.

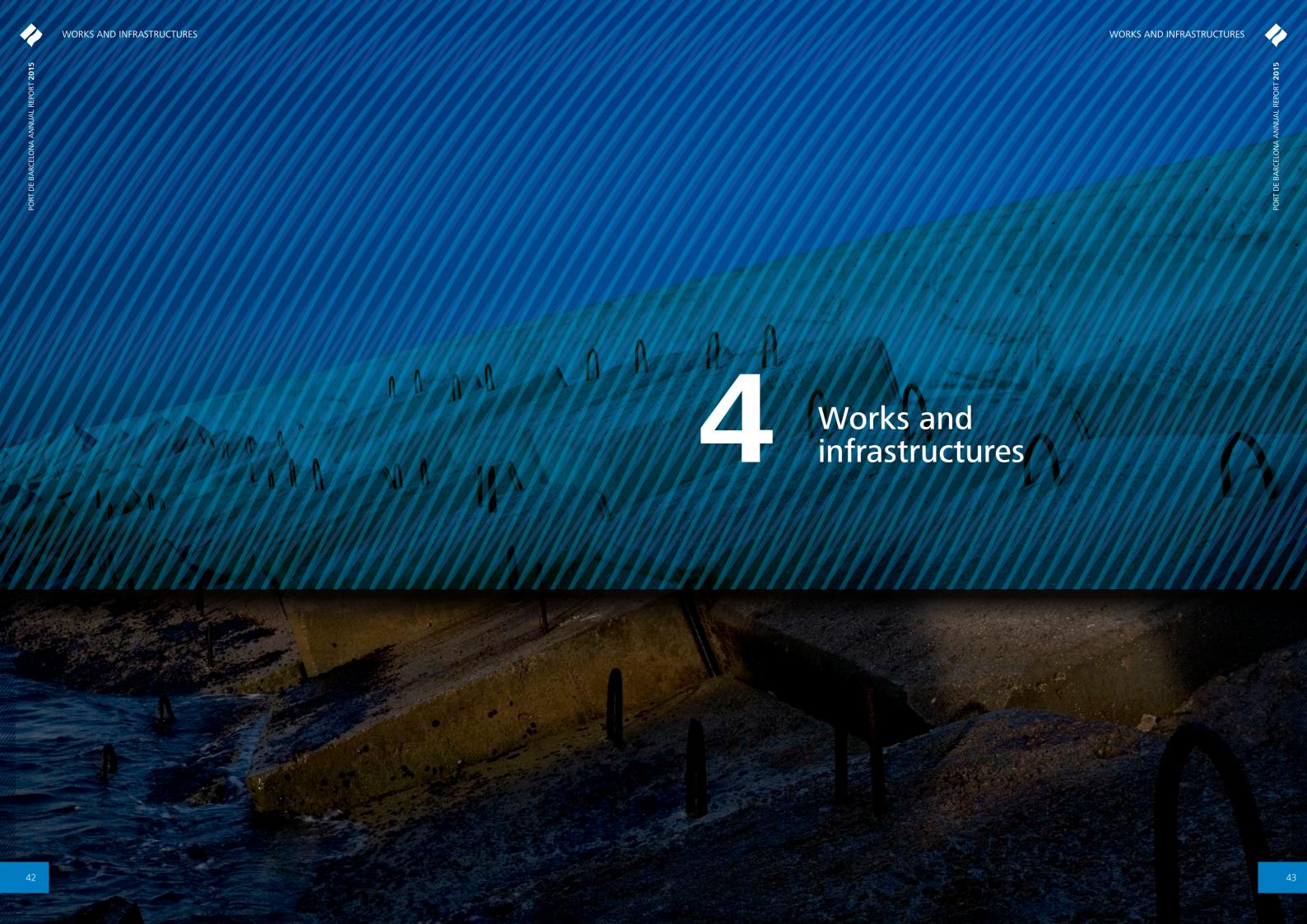
In addition, the Port of Barcelona Mutual Assistance Agreement (PAM) has consolidated its position with a total of sixteen companies now involved: twelve are affected by the legislation on major accidents and four were present for their work and/or involvement in its area of influence. Nine of these companies are located in Sector 8, i.e. in the Energy wharf.

All the companies affected by the major accidents legislation under the PLASEQCAT and the PAM performed their respective annual drills in coordination with the Port of Barcelona Self-protection Plan.

The exercise performed in the general area of the Port involved the annual MARSEC 15 (Emergency, safety and health) drill, which this year revolved around the arrival of a ship with stowaways suspected of carrying the Ebola virus. The objective was to test the responsiveness of the External Health services within the RSI-2005. This exercise allowed us to assess the degree of coordination among the various agencies involved in health alert situations, to strengthen the cooperation with the Barcelona Harbourmaster's Office, Barcelona Port Authority and the health services of the Catalan Government, the Generalitat, and to bolster cooperation with the Catalan Red Cross and the law enforcement agencies. It also allowed the Port of Barcelona to check the response to the operation of the PAU.

A total of 103,568 dangerous goods permits were processed in 2015, representing a new record and a year-on-year increase of 10%. Dangerous bulk goods traffic (including liquid and gaseous hydrocarbons and chemicals) totalled 11,334,158 tonnes, recording an increase of 6% over 2014.







### Main works performed

In 2015 Port of Barcelona made a total investment of over € 66.8 million, more than 34 million of which were in infrastructure. The most important works in the year are described below



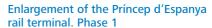
New accesses to the southern enlargement. Phase 1B

Remodelling the fishing area

(ice factory)









Manoeuvring area



Connecting the boarding walkway between terminals B and C



Adaptation and protection of wharves (stabilisation of Morrot and Sant New accesses to the southern enlargement. Phase 1C Bertran docks)



Improvement of the sewerage network around the new entrance mouth





New accesses to the southern enlargement. Phase 1B

AWARDED TO: UTE ACCESOS FASE 1B EXECUTION TIME: 10.5 months (completed) INVESTMENT: € 11,703,056.30

The purpose of this works project was to implement the road junction to access the Port of Barcelona's southern enlargement area. Phase 1A in 2012 involved filling and pre-loading most of this junction, after which the prior geotechnical consolidation phase was begun. Under Phase 1B, all the structures have been built to allow the passage of the railway line to be adapted



safely and efficiently to the definitive road services in the area once the rail accesses financed by the Port of Barcelona and ADIF come into operation.

Among other actions, the works involved the construction of a ramp connecting the roundabout of the southern link road and Av Estany del Port with a road underpass, building

two underpasses for railway lines and creating of a branch connection between the roundabout and the access to the South seawall.

This road junction coming on stream therefore represents a step towards achieving the definitive land accesses to the Port of Barcelona, which will improve connectivity of the Port and its hinterland.



Prat Wharf Container Terminal (Phase 2) - area not under concession. Manoeuvring area

AWARDED TO: UTE ZONA MANIOBRA EXECUTION TIME: 11.5 months (completed) INVESTMENT: € 6,827,561.45

This action has extended the manoeuvring area of the Prat Wharf Container Terminal Phase 1. The works involved completing all the actions planned for the BEST terminal in the non-concession manoeuvring area, except for the paving of two streets adjacent to the limit of the non-concession area. The manoeuvring area of the wharf has thus increased by



511 m, which are in addition to the 970 m of existing berthing front, built during the first phase.

The most significant actions were: earthworks and surfacing; rainwater drainage; channelling the electrical system; building the back beam of the wharf crane and its foundation using piles; implementing the rails of the wharf cranes and the fixing and anchoring system; the drinking water supply network for ships, and the lighting system corresponding to the manoeuvring area.

The works were completed in August 2015.



AWARDED TO: COMSA, S.A.U. EXECUTION TIME: 14.5 months (completed) AWARD BUDGET: € 2,501,531.82

The necessary facilities have been fitted out to accommodate the services of the Maritime Civil Guard, which previously occupied temporary barracks located on the same plot.

The work included construction of a berthing wharf 100 m long and 3.5 m deep for the exclusive use of the boats



of the Civil Guard, and a building to house the functions of the control storage and services centre of the Civil Guard and the Special Underwater Activities Group (GEAS) of the Catalonia

This project, due to end in March 2016, complies with the mutual

agreement signed between the Port of Barcelona and the Civil Guard. In exchange for the naval base and the berth for the Provincial Maritime Service of the Civil Guard built by the Port, this police force has agreed to maintain a permanent service to patrol inland waters in response to ongoing needs.



AWARDED TO:
CRC OBRAS Y SERVICIOS, S.L.
EXECUTION TIME:
7 months (completed)
INVESTMENT:
€ 455,402.76

The construction of a building to house the new ice factory for fishing activities at the Port has been made compatible with the assembly and installation of its machinery, an action sufficiently unique to have required a separate contract.



This building is included in the overall project for remodelling the fishing area in order to tidy up these areas and provide them with modern and efficient facilities (including a new fish market and new spaces for the fishermen's guild), as well as incorporating other activities open to the public. The fishing area is thus now open to the general public, who will find new services and access, for example, to the fish market.

Since the work had to go on at the same time as fishing activities, the actions were executed in several phases.



Enlargement of the Princep d'Espanya rail terminal. Phase 1

AWARDED TO: UTE TERMINAL FERROVIARIA APB **EXECUTION TIME:** 8 months (completed) AWARD BUDGET: € 710,810.04

The work involves adapting the rail terminal on Príncep d'Espanya wharf to the intended new use of the terminal for vehicle transport trains, since container terminal services formerly on this wharf have been moved elsewhere.



The project will require former track 2 to be moved to a position equidistant between tracks 1 and 3. It also includes the process to adapt the Port of Barcelona's railway infrastructures for the circulation of standard gauge trains, which means adapting track 3 and designing the new track 2 for all three gauges (Iberian, UIC and metric).

As there are plans to extend the length of the trains that can be operated on the general line, the siding and parallels have been lengthened on this section to allow the movement of workers performing vehicle loading and unloading operations.

The work was completed in early 2016.



New accesses to the southern enlargement. Phase 1C

AWARDED TO: UTE AMPLIACIO SUD FASE 1C **EXECUTION TIME:** 11 months (completed) INVESTMENT: € 6,496,044.58

The work on the Port ring road between the ZAL II and "4" street, the railway structures for future connections and the rail exit from the Prat wharf terminal are now finished. In addition, a roadway overpass has been built on the Vial Prat between the ZAL II and the former Llobregat riverbed to allow the railway line to come through and to be adapted to the rail accesses loop.



Additionally, we have closed the meshes Works were completed in July 2015. on the Port Authority of Barcelona's drinking water and telecommunications networks in the area round the port and performed additional works related to the telecommunications and supply system at the BEST terminal. The work included earthmoving, laying roads and surfacing, sanitation and drainage, facilities, irrigation, gardening and

fences, etc.



AWARDED TO: VIAS Y CONSTRUCCIONES, S.A. **EXECUTION TIME:** 4 months (completed) INVESTMENT: € 910,215.54

A stretch of the walkway connecting ferry terminals B and C has been built, together with the necessary extensible walkways, to facilitate disembarking of cruise passengers from the new generation cruise ships that berth along this stretch of the Adossat wharf. The new connection walkway connects the existing terminals B and C.



Now that the old ro-ro berth between these two terminals has been removed, this action provides greater flexibility and versatility to the berthing line. Boarding operations could now be shared between both terminals.

The work was completed in April 2015.



AWARDED TO: DRAGADOS S.A. **EXECUTION TIME:** 3 months (completed) INVESTMENT: € 1,695,407.26

The Morrot and Sant Bertran docks are the site of Grimaldi and Acciona's Short Sea Shipping operations. These shipowners perform repeated actions and operate using their own resources, without tug assistance. Visual and bathymetric inspections performed by divers found that this activity generates areas of erosion involving cracks in areas near the docks, causing scouring



that affects the stability of the dock wall. This erosion generates a stream of materials that are deposited in other areas, over the nominal depths, with the consequent limitations on port operations.

The work involved creating a materials storage area, accesses and the loader located around the South seawall.

The project includes land and maritime transport to discharge the material from recycling, while the materials themselves will be supplied by the Port Authority. This material will be stored at the plant for recycling and treating building materials located at the South seawall.





Improvement of the sewerage network around the new entrance mouth

AWARDED TO: COPCISA, S.A. **EXECUTION TIME:** 8 months (underway) AWARD BUDGET: € 747,427.8

This action, which is expected to end in late May 2016, increases and enhances the capacity of the sewerage network around the North entrance mouth to match the increased activity in this area. There are also plans to build and extend collectors and also to extend or restructure existing pumps.



The area adjacent to the North entrance has seen an increase in activity in recent years. On the one hand, Marina Barcelona 92 has expanded its facilities by incorporating the space of the former Unión Naval de Levante concession and the planned construction of a new Syncrolift to increase the capacity and activity of its facilities. On the other hand, the tender has been awarded to build and run the marina and develop these activities in the docks of the North

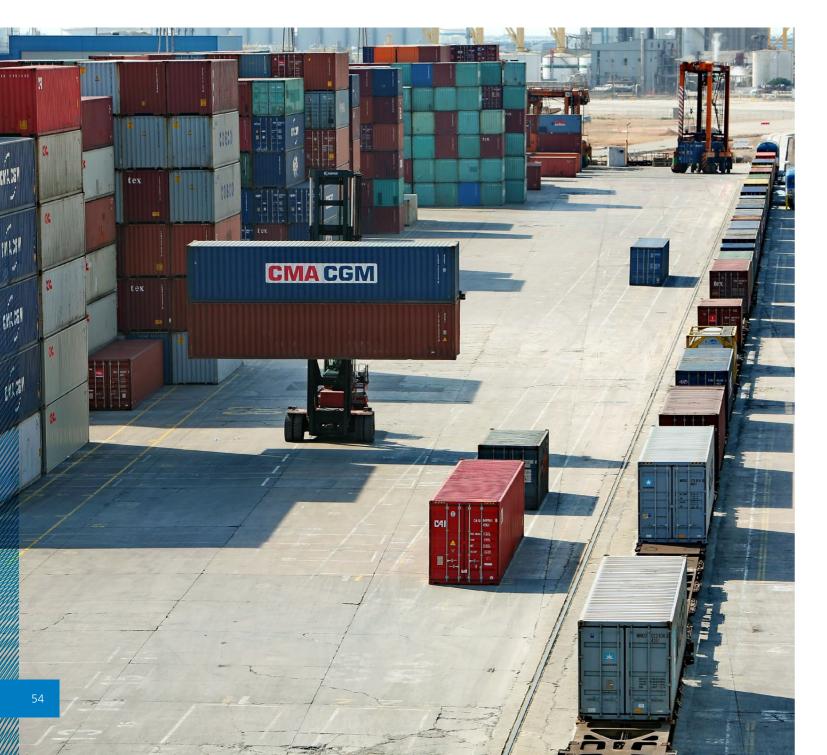
entrance mouth. Various buildings planned under the North entrance mouth concession remain to be put up, and in the future new activities could be generated in the warehouse on Levante wharf that were recovered from the Unión Naval de Levante concession. All these forecasts of increased activity in the area must be accompanied by proper sizing of the associated services.





### Strategy and development

The Port's activity and services are not restricted to the port area and neither do they finish within the limits defined by the wharves and the city



### The networked port

The Port of Barcelona serves customers throughout the Iberian Peninsula, particularly in the northeastern and central areas, and customers from other countries in Europe (especially France and Italy) and the Mediterranean (particularly Morocco, Algeria and Tunisia). The Port is the gateway to an extensive hinterland stretching throughout the Peninsula and beyond state borders to reach Continental Europe and North Africa.

Therefore, the Port's activity and its services are not restricted only to the port precinct or to the limits defining the wharves and their border with the city. To bring port services closer to maritime logistics operators and importexport customers in this large region, the Port of Barcelona has therefore set up a network of services and infrastructure at strategic points of the territory, in the form of inland goods

Conceived as local infrastructure, these inland maritime terminals help operators and shippers (import and export companies) to create more efficient logistics chains and channel their products through the Catalan capital.





Dry ports of Coslada (Madrid), Azuqueca de Henares and Yunguera de Henares (Guadalajara) - Centre Maritime Intermodal Terminal (tmC)

Zaragoza Maritime Terminal

Created in 2001 as a service platform

La Rioja, today it is the second inland

for operators and importers and

exporters of Aragon, Navarre and

intermodal terminal in Spain, with

traffic exceeding 140,000 TEUs, and

not only the areas mentioned above

but is also a crossing point towards

the centre and the northeast of the

Peninsula. The terminal is connected

five and seven rail services a day and

with other Spanish logistics nodes,

also on a daily basis.

to the Port of Barcelona using between

has become a logistics node that serves

(tmZ)

The key elements that make up the Port of Barcelona network are:

The dry ports of Azuqueca de Henares and Coslada are the base for bringing maritime transport closer to users while facilitating the competitiveness of the major logistics and consumer area comprising the Community of Madrid, the centre of the Peninsula and the connection with other markets in the Iberian peninsula.

The Port's stakeholding holds in the dry ports of Azuqueca de Henares and Coslada is part of a strategy to develop services adapted to the needs of operators and shippers and to increase the competitiveness of the maritimeport operators in the area. A daily service connects the Port of Barcelona to the Azugueca de Henares Dry Port terminal, which handled traffic of 52,060 TEU in 2015. Part of this traffic corresponds to the Port of Barcelona

and the rest to the ports of Valencia,

Algeciras, Seville and Bilbao.

Furthermore, to ensure he expansion of the activities necessary for logistics operators and shippers in the Henares corridor, the Port has joined forces with other local partners to develop a company called Terminal Intermodal Marítima Centro, SL. This new enterprise, in which the Port holds a 49% stake, will develop a new infrastructure offering multimodal services in the municipality of Yunquera de Henares (Guadalajara province).

These actions help to enhance the Port of Barcelona's role in channelling flows of goods from/to the centre of the Peninsula, an area with great development potential.



### **Navarre Intermodal Terminal**

This rail terminal is located in the town of Noáin, near Pamplona. The new terminal was inaugurated in February 2013 and offers three weekly rail services operated by Hutchison Logistics, connecting it with the Port of Barcelona.

#### Toulouse Goods Terminal (tmT)

This facility brings the Port of Barcelona's services closer to customers north of the Pyrenees (Aquitaine and Midi-Pyrénées). The terminal is integrated into the Eurocentre Logistics Activities Area in Toulouse, which serves as a logistics and services platform to facilitate international maritime trade for importers and exporters of the region through the Port of Barcelona.

#### Saint-Charles Container Terminal (Perpignan)

Located in Perpignan, one of the main logistics and distribution centres for fresh produce in southern Europe, its facilities also serve the logistics operations of all types of goods starting/ending in Europe that need to pass through the Mediterranean area.

The Port has a 5% stake in the company that manages the Saint-Charles Container Terminal, with regular rail connections to the north, east and southeast of France.

We maintain our active presence in other European and Mediterranean hinterland markets through permanent representations or regular specific missions



INTERMODAL

EN EL CENTRO

### BUSINES

## Participation in organisations and projects

The Port aims to align its strategy with transport trends and to monitor new legislation in this area, especially within EU transport policy

### INTERNATIONAL ORGANISATIONS

In 2015 the Port of Barcelona maintained a leading role in key international port organisations to help to strengthen dialogue and exchange know-how with other ports.

The Port of Barcelona once again holds the chairmanship of the European Sea Ports Organisation (ESPO), a responsibility that has allowed it to monitor closely the European Commission's actions in the transport field and the legislative process for the proposed revision of European ports policy.

It also obtained the **presidency** of the International Association of Ports and Harbors (IAPH). The appointment took place during the 29th biennial conference of the organisation held in Hamburg in June, attended by over 500 people. The IAPH represents more than 300 ports worldwide, whose activity represents about 80% of global container traffic and more than 60% of total cargo traffic in tonnes. Access to the governing bodies of this non-governmental association is very significant for the international positioning of the Port of Barcelona, since the IAPH is the only forum recognised as a voice for the port industry worldwide.

The Port of Barcelona is also working to promote the northwest Mediterranean ports through the Intermed partnership involving the ports of Genoa and Marseilles. In 2015 Intermed sponsored the annual Global Liner Shipping Conference, held in Singapore, for the second year running, in addition to several actions to promote the Mediterranean alternative to achieve a more efficient and sustainable European transport network.

The Port of Barcelona holds the presidency of Medcruise, the association of cruise ports in the Mediterranean, from 2014 until 2017. Founded in Rome in 1996, the organisation currently has 73 members representing more than 100 ports and was set up to promote this sector in the Mediterranean and its adjacent seas (Black Sea, Red Sea and nearby Atlantic coast).

Other organisations in which the Port plays an **active role** are: Association Internationale Villes et Ports (AIVP), Association of European Vehicle Logistics, Association of the Mediterranean Chambers of Commerce and Industry (ASCAME), Coffee Federation, European Intermodal Association, FERRMED, Interferry and the World Association for Waterborne Transport Infrastructure (PIANC).

### RELATIONS WITH ORGANISATIONS LINKED TO THE CHINESE MARKET

The importance of world maritime trade and commercial exchanges between Europe and Asia have turned the Mediterranean area and ports (including Barcelona) into strategic enclaves from which to configure new efficient and competitive logistics chains to Europe and North Africa.

China is the Port of Barcelona's largest trading partner in container traffic, with a market share of 22% of full containers passing through Barcelona, making it fundamental to maintain a close relationship with this market.

The Port continued to promote the BARCELOC, China Barcelona's European Logistics Centre project

throughout 2015 along with Catalonia Trade & Investment. This organisation aims to highlight the role of Barcelona's supply logistics and attract investment in logistics and distribution by Chinese companies from various production sectors such as fashion and footwear, automotive, electronics, chemicals, e-commerce and other industrial products. BARCELOC highlights Barcelona's distinctive advantages industrial and logistics specialisation, its port and airport, marketing and distribution networks, that supply all European and Mediterranean markets, etc., making it an ideal location for setting up multi-distribution centres for Europe and the Mediterranean.

In 2015 the Port of Barcelona received several visits by Chinese delegations, to whom the advantages of Barcelona in this regard were presented. In addition, the Port has played a proactive role in identifying internationalised Chinese companies, in other words those that already export and/or have investments in the European market.



This project was promoted in Barcelona, within the International Logistics (SIL) Fair, and in China, taking part in events such as the International Overseas Chinese Trade Fair and China International Logistics & Transportation Fair (CILF) held in Shenzhen in August and October respectively.

The Port of Barcelona's close cooperation with Casa Asia has allowed it to tap into this entity's institutional and company knowledge and contacts to cooperate in promoting and performing activities to increase knowledge and build closer relations between both continents. It also led to the holding of an event to present the BARCELOC project the Chinese community in Barcelona under the title "Barcelona's potential as the Euro-Mediterranean logistics platform".

The Port of Barcelona continued to sponsor the **Logistics** Chair of the China Europe International Business School (CEIBS) in Shanghai, considered by the Financial Times to be one of the world's best business schools. A pilot project developing the Track & Trace container service was completed in 2015 as part of the work of the Chair and as a result of the cooperation agreement between the telematic platforms of the ports of Barcelona and Shanghai, PortIC and Shanghai E&P International. This involved exchanging information between the two ports and is designed to make the transport chain visible to its respective importers and exporters.

#### NATIONAL ORGANISATIONS

In Spain, the Port of Barcelona is a member of the Spanish Association for the Promotion of Short Sea Shipping (SSS), the Spanish Coffee Federation (FEC-ANCAFE), Barcelona European Finance Centre and the Spanish Association of Natural Gas for Transport (GASNAM).

It also participates in the UPC's Agri-Food Cluster and innovative business groupings (AEI) of Barcelona-Catalonia Logistics Centre (BCCL) and the Catalan Maritime Forum.

#### INTERNATIONAL PROJECTS

The Port of Barcelona plays a direct or indirect role in several European projects related to European transport and research aid programmes such as the Connecting Europe Facility (CEF), Trans-European Transport Networks (TEN-T), the MED Programme, Marco Polo and European Neighbourhood and Partnership Instrument (ENPI).

Among the projects listed below, which have received EU financial assistance, we would especially highlight the project involving the new rail access to the Port of Barcelona (New Southern Rail and Road Access to the Port of Barcelona. Phase 2. Connection Works). Through its INEA agency, the European Commission granted a subsidy of up to € 36.1 million to cover 30% of the eligible costs of the project, € 21.5 million of which were for the Port and € 14.6 million to ADIF, the other partner in the project.

Participation in national and international organisations and projects promotes the exchange of knowledge

Specifically, the Port of Barcelona participated in the following funded projects in 2015:

| PERIOD      | PROJECT  | ACTION   | PROGRAMME                          |
|-------------|--|--|------------------------------------|
| 2015 - 2018 | New Southern Rail<br>and Road Access to<br>the Port of Barcelona.<br>Phase 2. Con-nection<br>Works   | Construction of the new rail access to the Port of Barce-lona, which will absorb the rail traffic generated by the en-largement of the Port and its logistics areas, with the crea-tion of approximately 10.8 km of new roads. |                                    |
| 2015 - 2018 | SEA TRAFFIC MANAGEMENT   | Development of maritime traffic management services and the coordination processes between the control tower and technical-nautical services using information technology.   | 100                                |
| 2014 - 2020 | CORE<br>LNGas<br>hive  | Rolling out the use of liquefied natural gas (LNG) in shipping by conducting a series of pilot projects that include adapting a barge for supply, adapting port machinery, designing a tug.                                    | CEF programme                      |
| 2014 - 2017 | CLEANPORT  | Adapting a ship from the company Balearia to use LNG as fuel in its auxiliary engines.   | -                                  |
| 2013 - 2015 | CLYMA  SEVELEPHARM TO THE CONNECTION DVON-MADRID SOURCES SCHOOLS SCHOO | Applying the green corridor concept to a section of the Mediterranean corridor of the TEN-T: Lyon-Madrid axis.   |                                    |
| 2013 - 2015 | business to induveus of the sea  | Simplifying administrative procedures for SSS and re-ducing obstacles to intra-Community trade.  | TEN-T<br>Transferges larges from A |
| 2013 - 2015 | <b>PNOVA</b>   | Transpyrenaei Rail aims to achieve modal shift from road to rail while facilitating transport between Spain and France.  | MARCO POLO                         |

It also supported the following without direct participation:

| PERIOD      | PROJECT                                | ACTION   | PROGRAMME  |
|-------------|--|--|--|
| 2013 - 2015 | IFREIGHT.<br>MED                       | Optimising rail infrastructures for freight by setting up com-mittees to develop freight services.   | L'Europe en Méditerranéei  |
| 2013 - 2015 | WiderMoS                               | Improving the connection between the motorways of the sea and other modes of transport, particularly rail-ways, in Mediterranean ports through a set of pilot actions. |  |
| 2013 - 2015 | MONA<br>LISA<br>2.0 decembración de la | Continuing the Mona Lisa project to improve the safety, environmental performance and efficiency of maritime transport.  | TEN-T  |
| 2013 - 2015 | Optimed                                | Creating an innovative virtual logistics platform for ro-ro traffic in the Tyrrhenian arc and southeast Mediterranean.   | ENPI<br>CBCMED<br>CB CHECK TO A COLUMN TO THE FORM THE |



### Commercial promotion

During 2015 the Port of Barcelona participated in more than 25 national and international fairs and conferences, either as a visitor or as an exhibitor, to promote its image in various fields and promote direct contact with its customers.

Through this type of actions - specific trade fairs, conferences and meetings in the port and maritime sector - the Commercial Department aims to promote, consolidate and position the Port of Barcelona regarding its strategic traffic segments.

Furthermore, with an eye on increasing the efficiency of the companies that use the Port and operate inside it, they are studying the needs of shipowners, shipping agents and end users and current and future market trends.

### PRESENCE AT FAIRS **AND CONGRESSES**

The Commercial Department reviewed and analysed the events planned for 2015, carefully selecting the most relevant according to the Port of Barcelona's strategic objectives.

Within Europe, the Port took part once again in the Fruit Logistica fair in Berlin, which is dedicated to logistics in international fruit and vegetables trade. The Port has been preent at 13 of the 22 editions of this fair and in recent years it has attended the event with Grimaldi Group and Mercabarna, with all three seeking to foster import traffic from Central America, South America as well as short sea traffic and to recover Barcelona's position as a logistics and distribution hub for such products.

The Port also attended two other important fairs in the fruit and vegetable sector. At fruit Attraction in Madrid, it worked together with the Mercabarna supermarket chain to publicise its unique offer of integrated logistics in the region, with connectivity, supply and distribution solutions. Furthermore, at the Medfel fair in Perpignan, the Commercial and **Business Development departments** presented the Port of Barcelona's Short Sea Shipping services, highlighting those with North Africa, and especially the connections to Tangier and Tunisia.

One of the important events in Europe in 2015 was Transport Logistic in Munich. This biennial fair, which this year featured more than 2,000 exhibitors from 62 countries, brings together key representatives from transport companies, logistics operators, service companies, etc.

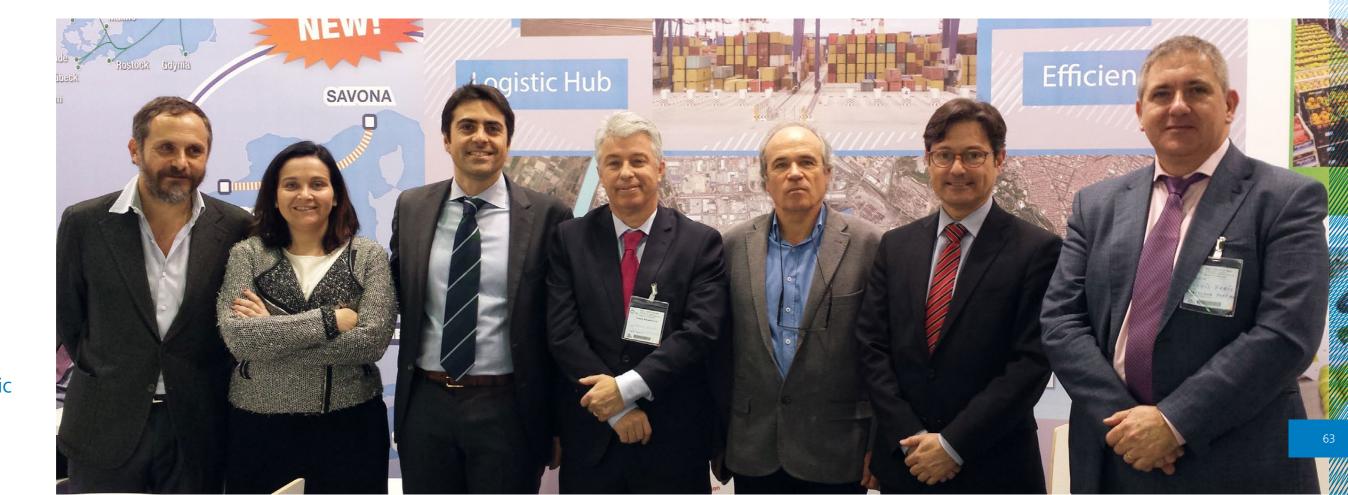
The Port of Barcelona participated once again in the SIL Barcelona International Logistics Fair, a notto-be-missed annual event. As in recent years, in line with its customer orientation strategy, the Port opted to play a proactive role at the fair, offering a programme of talks, presentations and networking at its

The coffee sector is important for the traffic it generates for the Port of Barcelona, which took part in the Spanish Coffee Congress and the meeting of the European Coffee Federation as well as hosting the meeting of the Governing Board of the Spanish Coffee Federation (FEC).

This year the FEC and the Port of Barcelona organised a trade mission to the East Coast of the United States, which focused on coffee sector.

We decided once again to play a proactive role at SIL Barcelona

**Participation** in trade fairs, conferences and specific meetings aims to promote, consolidate and position the Port vis-a-vis its strategic traffic



### Along with China, the Maghreb is another market that is increasing in importance

Logistics operators, wholesalers and coffee roasters took part in an intensive programme of visits to companies and administrations related to the coffee trade in order to foster closer ties and establish new business contacts. Furthermore, as part of the annual trade mission, representatives of the Port of Barcelona also held traderelated meetings with the ports of New York and New Jersey to explore ways of cooperation beyond the coffee sector and to further strengthen the current relations between the Port of Barcelona and the Eastern Seaboard.

Also in the Americas, the Port took part at the Intermodal fair in São Paulo, Brazil, to strengthen contacts with ship owners, logistics operators and ports and establish new business relations in a strategic market in which it has been working for some time.

Asia, especially China, has become a priority focus for the Port of Barcelona, as the area that generates most business for us. To this end, in recent years the Port of Barcelona has increased its presence and its relationships with this market. As part of the cooperation agreement signed with the WCA Family association and the China International Freightforwarders Association (CIFA), the Port participated in several fairs and events such as the 7th WCA Worldwide Conference in Hong Kong and the 12th WCA Sino-International Freight Forwarders Conference in

Qingdao. These actions help to bring the Asian logistics community closer to local operators and to the Port of Barcelona.

Another market that is becoming

increasingly important is the Maghreb. The Sixth Hispano-Moroccan Transport and Logistics Sector Meeting, which the Port of Barcelona has attended from its very first edition, brings together the leading operators and freight forwarders operating between the two countries in Tangier (Morocco), with special emphasis for the port of Tangier Med, and represents a unique opportunity to present the services offered and work to foster traffic between both regions. Also in Morocco, the Port attended Med **Port** for the first time. This annual fair of container ports and terminal operations in the Mediterranean was held in Casablanca and marked the third edition. The event was a chance to showcase and promote the infrastructure of Barcelona's terminals and highlight their advanced productivity and operational efficiency levels.

Regarding specific products, the Port of Barcelona took part once again in the Seatrade Cruise Convention in Miami, the world's largest gathering for the cruise industry. It was also present at Seatrade Europe 2015, the leading trade fair for cruises in the Mediterranean, held this year in the German city of Hamburg.

In the car sector, which is of strategic importance both for the port and for the whole national economy, we would point to the Port's participation in various conferences and congresses, such as the ECG Conference 2015 held in Vienna, Austria, and the ongoing participation in various working groups of industry associations such as the Catalonia Automotive Industry Cluster in (CIAC) and the European Car Transport Group (ECG).

In the Short Sea Shipping (SSS) area, the Port attended the annual European Short Sea Shipping Conference (SSPC) in Denmark, where it was able to catch up with the latest trends and developments in this type of transport and to make contact with other ports and sectorial players. During the event, it was announced that the Port of Barcelona will host the 2016 conference, organised by the Spanish Association for the Promotion of Short Sea Shipping.

The sixteenth **Trade mission** led by the Port of Barcelona took place in 2015, to the Chilean cities of Santiago and Valparaiso.

### Promotion of the Port Community

ACTIVITIES OF THE STEERING COUNCIL AND THE WORKING GROUPS

The Port Community's Steering Council's role is to channel the interests all the public and private players conducting their activities within the Port and to turn these into concrete initiatives. These are performed within specific working groups in which all the stakeholders are involved and cooperate.

In order to have an overview and to ensure convergence towards a single goal, the Executive Committee held two meetings in 2015 - on 2 July and 1 December - in which they pooled the actions of the seven working groups currently operating, which are detailed below.



#### **Telematics Forum**

The completed projects relating to the analysis and improvement of processes that affect the passage of goods through the Port of Barcelona were:

- » Implementing the integrated stopover procedure through the European onestop-shop;
- » Defining the procedure for paperless import and export goods clearance for car terminals;
- » Simplifying international rail traffic;
- » Adapting to Order HAP/2485/2014, with two changes to customs procedures:
- » Drawing up guidelines for submission of summary declarations and cargo manifests of goods on the Energy wharf;

» Implementing changes to messages regarding reefers, involving the inclusion of new parameters.

#### Ongoing projects:

- » Working together to implement the Customs one-stop-shop;
- » Defining the procedure for real-time communication of incoming and outgoing car traffic on the land side of the terminals;
- » Writing the Contingency Plan for the dangerous goods procedure, defining alternatives to the telematic process;
- » Extending the scope of the SICAD Integrated Customs Control System to include departures from the container terminals:

- » Implementing the SICAD Integrated Customs Control System at the gates of the Grimaldi public SSS terminal;
- » Improving the entry/exit procedure for rail freight;
- » Improving the processes of the border inspection services (BIS);
- » Improving the sending of passenger
- » Applying the SOLAS requirement on container weights.

Two projects were also presented for kick-off in 2016:

- » Developing an application document for paperless goods clearance by rail;
- » Implementing the EU Customs Code.



### The Executive Committee held two meetings during 2015, in which it pooled the actions of the seven operative working groups (WG)

### Monitoring the quality label

Five years after it was launched, the Port of Barcelona's quality label has consolidated its role as a genuine community of companies sharing common goals. Sufficient objective data have been gathered to address changes and bring in new concepts to improve the content of the quality label and strengthen the involvement of affiliated companies and administrations.

A further two activities were certified in 2015, bringing the total to 73 activities in 72 companies and a compliance level of these standards of over 95%

A number of advice, information and management sessions were also provided, along with nine promotional

A total of 44 companies already manage their certification through the Brand Center, the portal for communication and exchange of information on the quality label, thereby achieving a more streamlined management, increasing transparency and bolstering consolidation of the label's image.

### Corporate Social Responsibility

One of the central tasks of the group is to develop a sectorial sustainability plan - based on the principles of the Third Strategic Plan - which has already led to a proposal aiming at sustainable growth from an economic, social and environmental point of view.

Furthermore, various initiatives have been rolled out through three specific subgroups comprising this working group.

Various companies, associations and entities of the Administration have played an active role within the subgroup on Corporate Social Responsibility, along with the Port Authority of Barcelona, in the "Let's fill a container" campaign by providing food (Barcelona Food Bank), personal care products (IRES Foundation) and blankets (Arrels [Roots] Foundation).

The subgroup on Risk Prevention organised and took part in the 13th Conference on Occupational Risk Prevention and Corporate Social Responsibility for the Port Community. It is worth mentioning that cooperation with FREMAP helped to reduce by five minutes the time it takes for an ambulance to reach anywhere in the port or the ZAL.

The following achievements were made in the subgroup on **Environmental** quality:

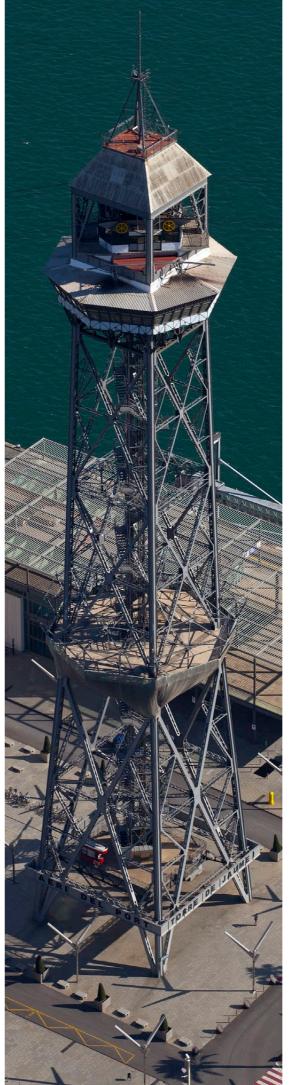
- » five new companies with ISO 14001 certification, bringing the total up to
- » ten concession-holders now have the EMASIII Registry;
- » thirteen companies have contracted electricity tariffs through the Port of Barcelona purchase group;
- » taking part in organising and running the seminar on "The Port of Barcelona and its commitment to natural gas as a fuel for mobility" and "Sustainable Growth and carbon footprint," as well as the Greenport and Port Innova initiatives.

#### Short Sea Shipping

Among other issues, this Working Group deals with the impact of railways as a complement to Short Sea Shipping (SSS). It has defined a combined transport system consisting of a rail shuttle line to transport lorries, suitable for the combined development of SSS.

Furthermore, the group has responded to the following specific needs since

- » Setting up a discussion panel with representatives from Customs to review actions concerning SSS;
- » Facilitating the presence of a permanent Customs representative at the Council;
- » Continuing to study damage to equipment at the terminals;
- » Continuing to study conditions for developing the SSS business and versatility of terminals, plus an analysis of IMO cargo from the point of view of the port and the shipper;
- » Participation at various events: the "European Shortsea Conference 2015", "Barcelona SSPC Training Day", "Vigo SSPC Training Day" and the Fruit Attraction fair.



### Training

Under the Forma't al Port [Train at the Port] programme, 130 students participated in four courses organised on Management, Introduction and Operations, making a total of 2,019 hours of training.

The training plan for 2016 includes five courses, and an agreement will be signed with the Jaume Mimó Secondary School in Cerdanyola to teach courses on transport and logistics cycles and on international trade.

#### Land transport

There was a proposal this year to approve the rail ordinance designed to set the rules governing occupation of rail terminals in the Port of Barcelona's service area.

Work has been ongoing to promote natural gas-powered terrestrial mobility by publicising the use of this fuel in the Port and at the refuelling facilities. The RIS3CAT research and development project - to reduce atmospheric emissions of greenhouse gases and noise pollution in the port environment and to improve air quality in Barcelona is the framework for developing motors and vehicles that can run on advanced dual systems (diesel and gas); telematic and advanced integrated systems for monitoring the consumption and emissions of trucks and fleets. and retrofit tests were performed on 26 lorries operating in the Port of Barcelona.

### Marketing and Commercial

This Working Group's objectives for 2015 focused particularly on pushing forward the benchmarking project; locating markets and emerging opportunities; identifying objectives for business missions; coordinating participation in trade fairs; coordinating the participation of other bodies (Government, Chamber of Commerce ...) and improving communication among the Port Community.

International events involving Barcelona Port Community (more details in section 5.1.3.) These were:

- » Fruit Logistica (Berlin, Germany)
- » 7th WCA WORLDWIDE CONFERENCE (Hong Kong)
- » RO-RO Shipping Conference (Suècia)
- » 4th Hispano-Moroccan Meeting (Tangier, Morocco)
- » 3rd Med ports (Casablanca, Morocco)
- » Intermodal South America (São Paulo, Brazil)
- » Medfel (Perpignan, France)
- » Alimentaria (Barcelona)
- » Transport Logistics (Munich, Germany)
- » European Short Sea Shipping Conf (Denmark)
- » 4th BLACK SEA CONFERENCE (Istanbul, Turkey)
- » Breakbulk (Antwerp, Belgium)
- » SIL (Barcelona)
- » TOC EUROPE (Rotterdam, Netherlands)

It has also been proposed that the 2016 Trade Mission should go to Panama and Cuba.







The information sessions held during the mission were attended by 350 Chilean businessmen

#### 2015 TRADE MISSION TO CHILE

This year's multi-sector trade mission was led by Santi Vila, Minister of Territory and Sustainability of the Catalan Government (Generalitat) and Sixte Cambra, President of the Port of Barcelona, and comprised 50 executives of import and export companies from Barcelona Logistics Community.

As in previous years, the delegation shared its agenda in the capital with another business mission from Catalonia: Four Motors for Europe and Associates (4ME&A), organised by ACCIÓ.

The Port of Barcelona held a business seminar in Santiago and another in Valparaiso, the target cities of the mission, which were attended by 200 and 150 Chilean businessmen respectively, and also involved high-level institutional representatives, such as Andrés Gómez-Lobo, Chilean Minister of Transport and Telecommunications. During the seminars, the Port presented its strategic position as a gateway for Chilean goods to both the Iberian Peninsula and the south of Europe and North Africa, as well as a competitive port of origin for Chilean imports from the European continent.

The mission involved over 300 bilateral contacts between Catalan companies and institutions and their Chilean counterparts, mainly from the horticulture, wine, chemical and port logistics sectors. The mission participants all underlined the high level of professionalism of the Chilean businessmen they contacted.

The mission also involved the signing of four cooperation agreements. between the Logistics Association of Chile (ALOG CHILE A.G.) and the Barcelona Freight Forwarders Association (ATEIA-OLT); another between the Chilean Chamber of Customs Brokers (CAAAC) and the Association of Customs Agents of Barcelona (COACAB); and another between the Port of Barcelona and each of the ports of Region V: Valparaiso and San Antonio. These agreements involve advice on issues related to improving the efficiency of supply chains; exchanges of experience and know-how in the area of technical training; establishing partnerships to improve information systems and e-commerce platforms, and conducting a comparative study in terms of port efficiency.

### Quality

Continuous improvement to ensure the quality and efficiency of port services is a key objective of the Port of Barcelona and of the entire Port Community

## Port efficiency and quality

The most important milestones in 2015 related directly to the Port of Barcelona's Quality System and management of the Quality System of the Cargo Operations and Quality Department (DOMQ) was conducted in the following areas: status of the reference service levels; certifications obtained; and preparing the Quality System report.

### PORT OF BARCELONA REFERENCE SERVICE LEVELS

Reference service levels are tools that allow the organisations that are involved in developing and applying them to stand apart from competitors by providing higher quality services while transmitting the desired improvement effort to their customers.

#### Specific Reference Service Level for Cruise traffic

Creuers del Port de Barcelona renewed its certification on 26 May 2015 (revision 1).

### Specific Bulk traffic Reference Service

This year the DECAL, TERQUIMSA, ERGRANSA, TEPSA and CLH terminals renewed their certification in accordance with this reference level.

Specific Reference Service Level for Vehicle traffic under the goods regime In 2015 bimonthly follow-up meetings were held between the Port of Barcelona, the vehicle terminals, the Quality Team (QT) and Estibarna. These provided an opportunity to analyse the information obtained by the EQ on detecting and monitoring incidents and to focus on aspects considered critical by both the Port of Barcelona and its customers.

The Port of Barcelona's two vehicle terminals renewed their certification during the year: SETRAM on 13 February and AUTOTERMINAL on 27 May.

#### Specific Reference Service level for Container traffic

Both international container terminals at the Port of Barcelona renewed their certification: TERMINAL DE CONTENIDORS DE BARCELONA (TCB) on 20 May (revision 2) and BARCELONA EUROPE SOUTH TERMINAL (BEST) on 8 November 2015.

### Reference Service Level for Shipping Companies

This year a total of six shipping companies renewed their certification under the Generic Reference Service level: MAERSK in June; ACCIONA TRASMEDITERRANEA in October, and MEDITERRANEAN SHIPPING COMPANY (MSC), MSC CROCIERE (MSC), ROYAL CARIBBEAN (RCL CRUISES) and CELEBRITY (RCL CRUISES) in November.

The Port's Cargo Operations and Quality Department participated as an observer in the certification audits for the reference service levels of the following companies (in chronological order): TCB, CREUERS DEL PORT DE BARCELONA, DECAL, AUTOTERMINAL, TERQUIMSA, CLH, BEST, ERGRANSA & TEPSA.



# FACE TO COMPANY AND TO THE TOTAL OF THE TOTA

# CERTIFICATION OF THE QUALITY MANAGEMENT SYSTEM

The Port's Cargo Operations and Quality Department passed the audit to renew its certification under UNE-EN ISO 9001:2008 in September.

The audit focuses on the control of the Quality Management System by customers of Barcelona Port Authority.

#### **QUALITY SYSTEM REPORTS**

Reports on the Port of Barcelona's Quality System (QS) are made on a monthly, quarterly and an annual basis to provide a snapshot of the management of the movement of goods through the Port, to detect weaknesses and to implement improvements on an ongoing basis.

The report presents data on monitoring processes and quality indexes and refers to the terminals, facilities and organisations committed to the Port of Barcelona's quality system: TCB, BEST, the BIP (border inspection point) area, Customs and Inspection Services.



# The quality label

To achieve an ever-higher level of efficiency and quality of service, the Port of Barcelona and its Port Community are orienting a series of objectives and actions to improve the competitiveness of customers.

In this framework, they have developed a series of tools, such as the **Port of Barcelona quality label** which in 2015 continued to be very well received by the Port Community: three new companies obtained quality certification, bringing to 73 the number of companies now registered in the scheme. It is worth mentioning that twelve of these have achieved certification for the fifth year in a row.

#### INTEGRITY AND SAFETY

|   | 2014    | 2015    | Variation |
|---|---------|---------|-----------|
| Full containers loaded and unloaded under the Quality System.               | 704,694 | 890,252 | 26.33%    |
| Actions by the Quality Team (QT) in the incidents within the Quality System | 1,449   | 942     | -34.99%   |
| Internal incidents that could trigger the compensation programme            | 60      | 56      | -6.67%    |

#### PHYSICAL INSPECTIONS

|   | 2014   | 2015   | Variation |
|---|--------|--------|-----------|
| Total physical inspections                                | 25,373 | 25,634 | 1.03%     |
| % out of the total inspectable containers (import+export) | 3.60%  | 2.88%  | -20.00%   |
| BIP Area - total operations                               | 5,874  | 5,674  | -3.40%    |
| % out of the total inspectable containers (import+export) | 3.72%  | 3.73%  | 0.35%     |

#### CLAIMS / COMPENSATION

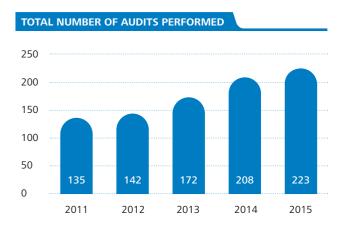
|   | 2014      | 2015     | Variation |
|---|-----------|----------|-----------|
| Complaints received by the department *                                 | 87        | 64       | -26.44%   |
| Compensation paid:  | 69        | 57       | -17.39%   |
| Total safety in goods   | 33        | 37       |           |
| Reliability in Customs clearance  | 32        | 18       |           |
| Reliability in BIS and clearance process                                | 4         | 2        |           |
| Compensation under the Efficiency Network commitments programme (Euros) | 13,084.80 | 11,215.3 |           |

 $<sup>^{\</sup>star}$  Refers to breaches of commitments of the Quality Label analysed by the Goods and Quality Operations Department.

#### **COMPANIES CERTIFIED, BY ACTIVITY** 2011 2012 2013 2014 2015 14 Shipping Agents 14 14 13 13 **Transport Companies** 12 18 20 23 23 Customs Agencies / 23 30 32 34 Freight Forwarders Terminals 2 2 2 2



Just like the administrations taking part, all these companies were subject to the relevant audits - an average of two per year - to assess their compliance with quality standards. A total of 223 reports were produced, involving the analysis of 678,528 of data elements, with an average audit compliance level of 90%. The results of these audits have provided the entire Port Community with information to identify areas for improvement, which are then discussed in working groups comprising all the participants in the supply chain.



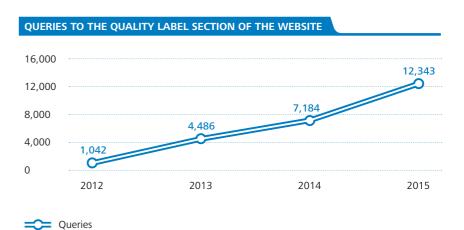
### The efficiency of certified chains is 6 points above the Port average

Records of the efficiency of the processes guaranteed under the label were kept during the year, especially as regards certified logistics chains, consolidating a positive trend that has been maintained since the label was launched, placing the efficiency of these chains around six points above the average for the Port. Among these processes, the clearance of goods this year reached values above 80% in terms of operating efficiency.



### A series of cooperation agreements concerning port quality and efficiency were signed within the trade mission to Chile

It is also worth pointing to the significant increase in the number of hits to the quality label section on the Port of Barcelona's website and the fact that it received 12,343 queries about this issue in 2015, up 70% year on year.



#### PROMOTION AND DISSEMINATION OF THE LABEL AND CERTIFIED COMPANIES

In addition to measuring the quality of processes, the quality label applies an active policy of promoting and distributing its own quality commitments and those of the companies and administrations involved. In this connection, the Port quality label was present in nine international fairs and in the trade mission to Chile, as well as 38 training activities for customers put into place by the Port of Barcelona.

#### Promotion and dissemination actions







#### **TECHNICAL WORKSHOPS OF** THE LABEL ORGANISED

The fourth edition of the Technical Conference of the Label took place in 2015 and involved 79 professionals from the certified administrations and companies. The conference was held to strengthen the relationship between the members of the supply chain to foster their work together. In this connection, work is performed in cross-cutting groups in which aspects of the business processes at the Port of Barcelona are discussed. New in 2015 was the introduction of monographic workshops dedicated to unifying the criteria for conducting audits and claims management.

#### THE BRAND CENTER, THE **EFFICIENCY NETWORK** MANAGEMENT AND **RELATIONS PORTAL**

The Brand Center, which has been the quality label portal since 2012, consolidated its role this year as a management and communication tool within the Efficiency Network community. This portal currently manages 100% of company audits performed. Each company has a private area featuring its agenda regarding the milestones of the quality label, its certificates and audits. In addition, there is a common area where companies can consult more than 200 documents and manage training content and online surveys.

At the end of the year, the Brand Center had a community of 332 professionals belonging to the 73 certified companies and four partner administrations.

#### INTERNATIONAL **COOPERATION OF THE QUALITY LABEL**

A series of cooperation agreements concerning port quality and efficiency were signed with the ports of Valparaiso and San Antonio within the trade mission to Chile. The Port of Barcelona, together with the International Logistics Institute (ILI), signed a contract to support the definition and implementation of a system of indicators to allow the port of Valparaiso to measure its efficiency and competitiveness with respect to its regional competitors. In addition to this project, work continues apace to exchange information and experiences with other ports in Brazil, Colombia and Mexico.

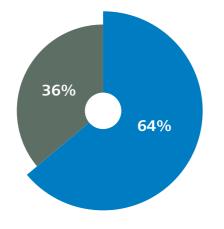
# The customer service department

The Port Authority's Customer Service Department (SAC) provides users with an information service and deals with incidents relating to the working of logistics, freight transport, infrastructures, documentary circuits and logistics processes in the passage of goods through the port. This service also helps to detect any weaknesses in each port process and service and therefore provide feedback and participate in the Port Community's process of continuous improvement.

In 2015 the SAC provided a fully customised response to a total of 1,007 inquiries and complaints related to inspections and fee items and traceability in the passage of goods. Financial compensation was paid through the Efficiency Network quality label in 91 of the 362 claims handled. The number of inquiries rose to 645.

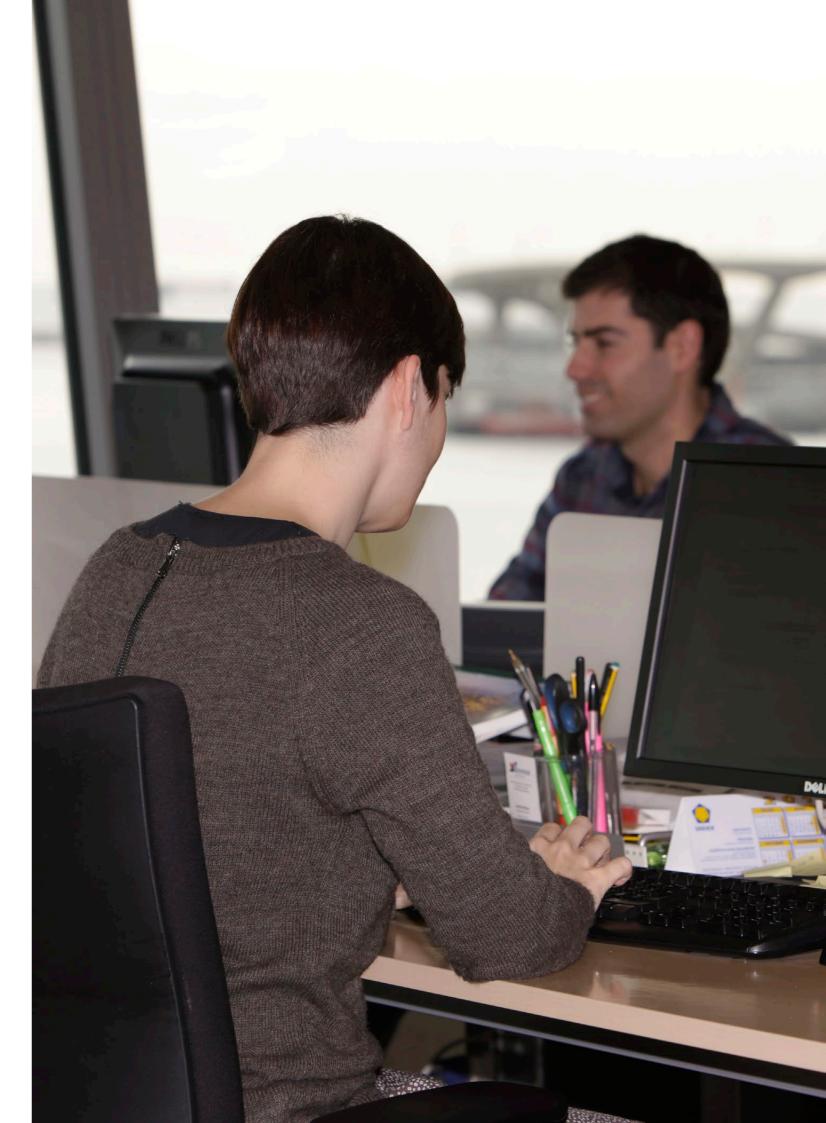
In addition, there were 58 communications to customers to provide them with information on such things as changes in the application of regulations and activities of the Port of Barcelona (conferences, fairs, etc.).

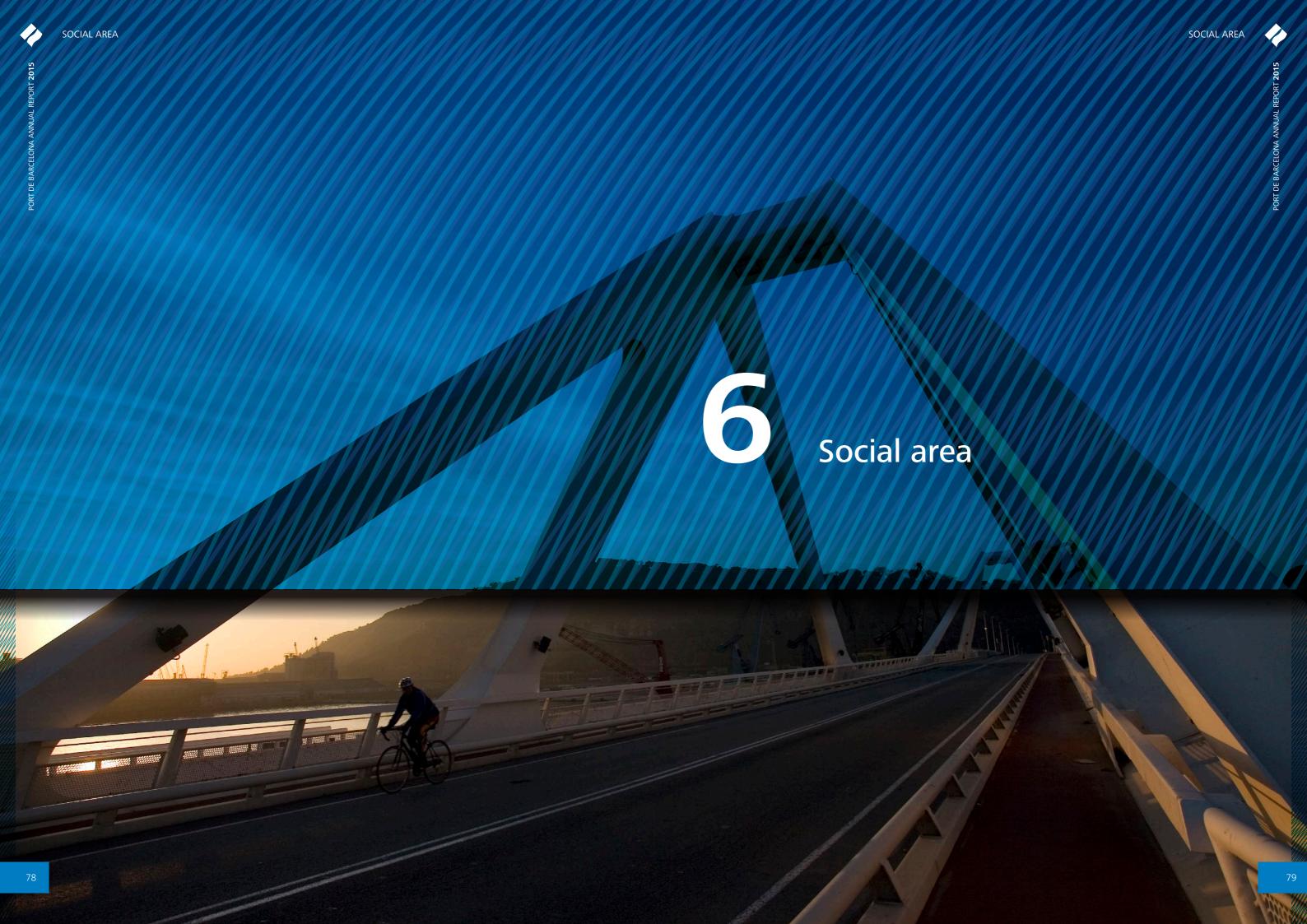
The communication channels most used were the phone (line 902 22 28 58) and email (sac@portdebarcelona.cat).



Inquiries | 64%
Complaints | 36%

**TOTAL 1,007 inquiries** 





# Social area

The Port's staff strategy faces new challenges in an uncertain and volatile scenario in which the public is demanding more from administrations in areas such as transparency, sustainability and compliance with the law



# Staff strategy

For that reason, the Staff Management Unit has designed a strategic plan for the next five years, aligned with the Third Strategic Plan 2015-2020, and committed to working in three main areas:

- » Performance management and professional development with a focus on internal talent and leadership.
- » Anticipation as a way to generate commitment towards the strategy, while seeking to implement new organisational designs to help manage changes more efficiently.
- » Consolidating organisational processes -both operational and strategic- to systematise operations using efficiency with sustainability criteria and maximise their contribution to business, placing emphasis on areas such as legal certainty, transparency and enforcement of the rules.

# Structure, equality and diversity

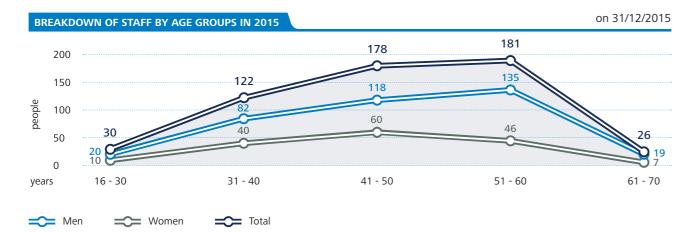
#### **CHARACTERISTICS OF THE STAFF**

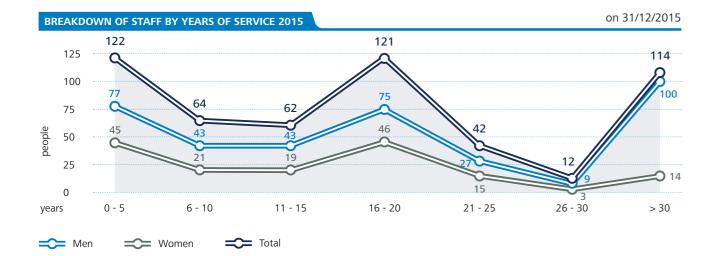
Staff numbers increased year on year in 2015 through temporary recruitment of staff under the agreement, while the number of staff not covered by the agreement remained practically the same.

Other notable features of the workforce at the Port of Barcelona at the end of the financial year were:

- » The gender split of 70% male and 30% female;
- » The age range of most workers in the group is 51 to 60;
- » Most workers have been at the Port for between 0 and 5







#### **EQUALITY AND DIVERSITY**

The Standing Committee on Equality revised and implemented actions in the area of life-work balance included in the new Equality Plan: drawing up a guide for reconciling work and family life and a useful guide of information for staff members who have recently become mothers or fathers.

The Standing Committee on Equality recorded no incidents related to equality and/or harassment in 2015.

#### **BENEFITS**

Within the context of the economic crisis, and following the instructions of the Executive Committee of the Interministerial Commission on Remuneration (CECIR) and the applicable legislation, Port of Barcelona had to continue to cut the budget allocated to the social fund, covering all social benefits for its workers.

Furthermore, in accordance with the regulations, the pension plan for the Port employees was suspended throughout 2015, without the company being able to make any contributions to the participants.

### Social action

The Port of Barcelona and its staff engage in a wide range of actions within the organisation's corporate social responsibility policies. Some of the most noteworthy actions in 2015 were:

- » Port workers voted to contribute 0.2% of the annual turnover for issuing luncheon vouchers in 2014 to UNICEF to provide aid to Nepal.
- » The Port of Barcelona took part in the fourth Solidarity Lunch for Alzheimer's held on 23 May to raise funds for research into this and into other neurodegenerative diseases. The event was held at the Port of Barcelona sports centre and brought together around 600 professionals, raising € 21,000.

Recreational activities were organised to support the TV3 dial-in fundraiser for various non-profit organisations

A number of activities were held this year to support this initiative, including a talk entitled "All you need to know about Alzheimer's" given by Dr. Jordi Camí, General Manager of Barcelona Biomedical Research Park and CEO of the Pascual Maragall Foundation; and a street dance session organised by the Port Sport dance section at the Portal de la Pau, in cooperation with the Port

- » Organising the 13th Conference on Occupational Risk Prevention and Corporate Social Responsibility for the Port Community (further information in the section on Occupational Risk Prevention).
- » A series of recreational fundraising activities were carried out on an initiative from the organisation's social groups, especially the Port of Barcelona Sport dance section, for the TV3 dial-in fundraiser (dedicated this year to diabetes and obesity) and for various non-profit organisations such as the Barcelona Food Bank.
- » The "Nadal Solidari 2015" [Solidarity at Christmas time] campaign from 10 - 16 December, which collected 1,818 kg of food delivered to Barcelona Food Bank, 1,807 units/packages of hygiene products, 256 books (delivered to the IRES Foundation) and 89 blankets and clothes (delivered to the Arrels [Roots] Foundation). The campaign was made possible by cooperation between the TCB Group, Cares Foundation, WTC Barcelona, CILSA, ESTIBARNA-SAGEP, associations of the Port Community and the Port of Barcelona.
- » Using its own resources to perform works to cover the needs of nonprofit organisations within the Port's field of activity. For example, printing the magazine Naranja y Azul [Orange and Blue] for the CARES Foundation.

The Port also provided support for a number of actions held within the precinct such as the celebration of Our Lady of Carmen day (16 July), around which various activities were organised at the Port. And the 28th Seafarers' Seminar, which included an ecumenical service at Stella Maris, attended by representatives of various Christian confessions; a panel discussion on "Is working on a cruiser an option?"; and a five-a-side football championship involving teams from the maritime and port sectors of Barcelona.

# Development and internal communication

The Third Strategic Plan of the Port of Barcelona for the period 2015-2020 was unveiled at the start of the year. This document sets out the road map for the coming years and represents a great opportunity for aligning people with the challenges ahead. To this end, we have developed a series of initiatives to get to know the new strategic plan based on the dialoguemap methodology of participatory communication.

Another key action during this period was the Internal opinion survey, a tool that fosters upward communication and staff participation, making it possible to focus policies and projects related to people and the working of the organisation, leadership and corporate culture.

We should also mention that the Port of Barcelona remains committed to the academic world. In addition to employee participation in various educational programmes, cooperation between universities and industry has been moved to the Port's departments and this year a total of fifty students received on-the-job training at the organisation, providing them with valuable experience in the business world.

#### **TRAINING**

Using the same approach as last year, we engaged in an internal process of reflection to decide on organisational learning and explore new trends to improve staff transfer, performance, development and anticipation. We also continued our work on knowledge management, development, internal communication and, above all, creating the conditions to allow the people and the organisation to grow and transform, while managing change.

In 2015 we performed a total of 238 training activities aimed at groups and individuals at Port .

#### INTERNAL COMMUNICATION

In 2015 we were able to evaluate the results of the new model of digital communication, which began in October 2014 with the new company Intranet. Not only was this tool a success within the organisation, but numerous companies and institutions in the public and private sectors have also acknowledged its innovative nature.

As a result of this new model, the number of visits to the Intranet rose to a record-breaking 703,628, but above all there was a significant increase in the number of departments producing content for the site. In fact, 82.6% of departments are now actively present on this new model of social communication

We have launched a new area within the Intranet is aimed exclusively at managers of the organisation, to provide leaders and managers with a shared space for private and public dialogue in a digital format.

Another area that was the focus of attention was the process for the internal communication of the Third Strategic Plan 2015-2020 with various workshops for spreading the content of the plan among the members of the organisation. This dynamic was valued highly (7.6 points out of 10) was bolstered with the creation of a specific microsite within the new Intranet.

A new internal opinion survey was launched in 2015 and, although fewer people took part this time, the results show a clear improvement in employees' perception of internal communication, which 71% of respondents ranked between 7 and 10.

| COLLECTIVE TRAINING PLAN 2015    |                  |          |              |                   |
|----------------------------------|------------------|----------|--------------|-------------------|
|                                  | Training actions | Students | Satisfaction | Hours of training |
| Skills                           | 54               | 94       | 8.01         | 3,290             |
| Port Police                      | 33               | 205      | 8.39         | 4,293             |
| Prevention of Occupational Risks | 4                | 19       | 9.08         | 102               |
| General                          | 51               | 146      | 8.14         | 6,934.10          |
| Languages                        | 80               | 125      | 9.16         | 4,007             |
| Management                       | 16               | 87       | 9.28         | 1,818.75          |
| Total                            | 238              | 676*     | 8 60         | 20 444 85         |

<sup>\*</sup> Total number of students attending total training actions

The Virtual Classroom platform remained active in the wake of the good results achieved last year in training in technical skills. This platform contains e-learning courses tailor-made for the port sector. This year we also extended the supply of training by adding another four courses to the classroom catalogue.

The Public Safety Institute continues to provide vocation training and stopover training for the **Port police** force. In 2015 for the first time there was a course for police superintendents, attended by the superintendent of the Port Police.

In the area of language training, we have maintained the strategy of small groups with a similar level of language skills and common work themes and areas. This is one of the most highlyvalued ongoing training activities.

As every year, we also attended to a more functional type of training needs aimed mainly at updating knowledge, such as the course on port fees for professionals from the Concessions and the Economic and Financial departments, in addition to training in the most commonly used management

This year's Executive Development Plan focused on change management and personal effectiveness. This programme combines training in collective leadership with work at the individual level.



The new social corporate Intranet was acknowledged by companies and institutions for its innovation

# Medical services and prevention of occupational risks

#### MEDICAL SERVICES

The medical centres on the Bosch i Alsina wharf and the WTC Barcelona building offer a wide range of healthcare and social options to around 1,459 people according to the latest census, including active staff from Barcelona Port Authority (517) and their families (475 beneficiaries); retired workers (214) and their families (116 beneficiaries) and 137 users of the group consisting of temporary workers, widows, orphans and others.

In 2015. Port medical staff attended a total of 21.999 medical visits between nursing visits (8,453) consultations in various specialities (6,224 visits), general medicine (2,679 visits) and rehabilitation (4,643 sessions). These various services continued to provide a sufficient level of healthcare, which continues to rise year after year.

The procedures and protocols for unifying guidelines for the Port's healthcare and professional medicine practitioners are based on the Catalan Health Plan and the new health monitoring guidelines agreed by the workers' representatives. Also the protocol from the Spanish Organic Law on Data Protection adapted to medical services provides an important boost to medical staff for the benefit of patients, as it ensures that all highly sensitive data concerning health are safeguarded.

Work continued in 2015 to provide information concerning healthy lifestyles, to improve the working conditions of the staff and the surrounding area. This involved the continuation of the campaign to use medicines to help people stop smoking, through the Atlantida medical insurer. The study conducted throughout the year confirms that smoking among workers is 3.35% lower than the average for Catalonia as a whole. Work also continued to detect and prevent colon cancer and to apply an analytical control for the prevention of prostate cancer among high-risk individuals.

As regards training and information, the company Intranet launched a series of publications with advice on basic first aid and another on prevention of musculoskeletal back problems, entitled "Escola de l'esquena" [Back school].

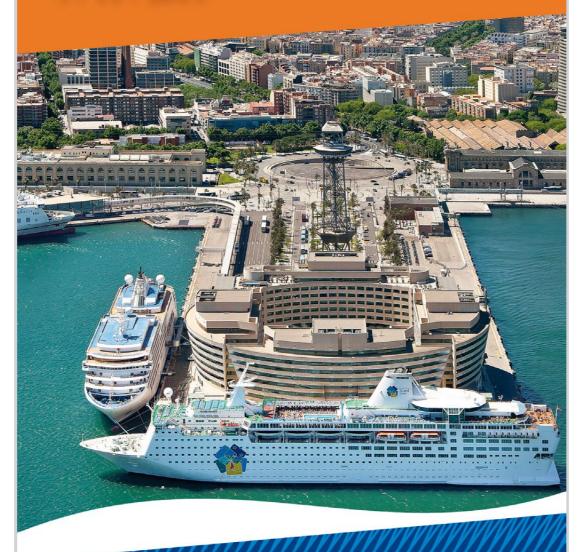
Health monitoring activities involved medical examinations on 331 staff members. This figure refers to 278 permanent employees (representing 54% of the total workforce) and 53 temporary workers (10.3% of the average annual workforce).

Information activity continued in 2015, concerning healthy habits, to try to improve the working conditions of staff and of the surrounding area

# XIII Jornada

Prevenció de Riscos Laborals i Responsabilitat Social Corporativa per a la Comunitat Portuària

5 / 11 / 2015



Port de Barcelona

### OCCUPATIONAL RISK PREVENTION

The Risk Prevention group organised and took part in the 13th Port Conference on Occupational Risk Prevention, promoted by the Prevention Working Group of the Steering Council for the Promotion of the Port Community and the FREMAP prevention company, held in conjunction with the Port's Corporate Social Responsibility service. These addressed accidents at work in terms of their physical health, psychosocial, labour inspection, economic and legal consequences, even as regards criminal matters. The Director of Territorial Services of the Barcelona Department of Enterprise and Employment of the Government of Catalonia, Eliseu Oriol Pagès, gave the closing address of the ceremony.

The work of the Steering Council's Sub-Working Group on Health Emergencies - involving the SEM (Medical Emergencies System), CILSA, the FREMAP Prevention Service, Port Police and TEPSA - and the good joint work and coordination of their services meant that almost all emergency health assistance cases could be attended to in a maximum of five minutes

This year there were a total of thirtytwo accidents, all of them minor, of which fifteen led to sick leave. Out of an average workforce of 537 people, the total incidence rate (total number of accidents compared to the number of workers) stood at 6%

In this period, training in occupational hazards involved a total of 49 participants and 338 hours of specific group courses in introduction to risk prevention and introduction to first aid.

It also conducted a general review of psychosocial risk assessment (the last was in 2010), the statistical results of which were made available to the Health and Safety Committee. The Port works with prevention delegates to design preventive activities that can make up for any shortcomings identified.

Also this year we maintained our OHSAS 18001 certification on prevention of occupational hazards, which is the international quality standard in prevention management within companies.

Out of an estimated average Port workforce of 537 people, the overall incidence rate was slightly below 6%





The Port of Barcelona manages the environmental aspects of its activity to further promote the sustainability of the logistics chain

## Environment

Looking after the Port environment helps to reduce the environmental impact that port activities have on the surrounding area, especially as regards air and water quality

# Sustainable objectives

The Port of Barcelona's environment efforts focus on reducing the impact of its activities on the environment, especially on air and water quality. It also aims to combine its daily activity with non-port uses and promote greater sustainability in the logistics chain.

Achieving these general objectives revolves around four lines of action:

- » Ensuring that the activities performed in the Port have only a minimal impact on the environment and on energy and material resources;
- » Fostering the most environmentfriendly transport systems, thereby indirectly guaranteeing a more general improvement of environmental impacts beyond the Port itself;
- » Promoting medium and long-term alternatives to hydrocarbon fuels;
- » Being aware of the air emissions resulting from port activities in order to reduce them as much as possible in the medium and the long term.

The most important event at the Port in 2015 from the environmental point of view was the awarding of two European projects that will enable pilot tests on working with natural gas as an alternative fuel in various segments of mobility, both on land and at sea. Furthermore, these pilot projects will mean that in two years' time the Port of Barcelona will be the first Mediterranean port with the capacity to supply liquefied natural gas (LNG) to any ship that requests it.

# The port's impact on its surroundings and on the environment

The Port of Barcelona measures the environmental impact of port activities and develops management tools for waste, air, water and soil. It also coordinates and facilitates the actions of the organisation and the initiatives generated by port facilities.

#### MONITORING INCIDENTS

One of the main management tools for monitoring environmental incidents involves activating specific procedures from the Port Police Control Centre when an incident is detected or communicated.

188 such procedures were activated in 2015: 93 relating to the marine environment; 76 to the terrestrial environment; 15 in the atmosphere, and 4 in sanitation.

### ACTIONS TO COMBAT OIL POLLUTION IN PORT WATERS

The Port of Barcelona continues to apply an active policy for preventing incidents and accidents involving oil spills in port waters. The instrument used to respond to oil spills is known as the P.I.M. (Internal Marine Plan), a document containing organisational instructions for responding to the incident and the resources to be used. Unlike the previous plan, the scope of the current P.I.M. has been extended to include spills of any chemicals at sea, not only hydrocarbons.

59 hydrocarbon spills were notified in port waters in 2015, of which only five episodes required specific cleaning and collection actions. Most alerts concerned the Port Vell area.



A total of 84.7 tonnes of waste was collected from the Port waters throughout 2015

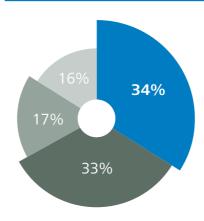
#### PORT WATER CLEANING

The Port of Barcelona's water cleaning service works all year round using specialised vessels and staff.

A total of 84.7 tonnes of waste were collected in 2015, making a total volume of 469.3 m<sup>3</sup>.

The type of debris varies during the year and depends upon factors such as the number of people at the Port, the holding of one-off events or specific meteorological and oceanographic conditions.

### TYPES OF FLOATING WASTE COLLECTED IN 2015



Plastics | 34%Wood | 33%

Other materials | 17%

Organic matter | 16%

#### SERVICE FOR RECEIVING SHIPS' WASTE

According to the International Convention for the Prevention of Pollution from Ships (the MARPOL 73/78 convention), all ports must have appropriate facilities for the effective receipt of ships' waste using port services.

The amounts of ships' waste collected by all the services in 2015 were:

| MARPOL WASTE COLLECTED, OVER TIME (in m³)                          |        |        |        |                              |                         |
|--|--------|--------|--------|------------------------------|-------------------------|
| Туре   | 2011   | 2012   | 2013   | 2014                         | 2015                    |
| MARPOL I (liquid hydrocarbon waste, including sub-types Ib and Ic) | 53,813 | 55,969 | 58,848 | 60,289 (2,860 ser-<br>vices) | 69,358 (3,001 services) |
| MARPOL II (liquid chemical waste)                                  | 537    | 431    | 527    | 393 (21 services)            | 589 (29 services)       |
| MARPOL IV (waste and sanitary waters)                              | 445    | 1,405  | 6,819  | 3,755 (77 services)          | 3,494 (191 services)    |
| MARPOL V (solid waste)   | 76,718 | 81,081 | 82,210 | 79,956 (5,561 services)      | 86,689 (5,909 services) |
| MARPOL VI (waste affecting the atmosphere)                         | -      | -      | -      | 100 (3 services)             | 257 (8 services)        |

#### PORT WATER OUALITY

Under the plan for monitoring bodies of coastal water, agreed with the Catalan Water Agency, the Port of Barcelona monitors port water quality with bimonthly controls on physical-chemical parameters and nutrients in the water column, and two complete campaigns to analyse for metals and organic pollutants in water and sediments.

| MONITORING WATER QUALITY |                 |                 |                 |                 |                 |                 |  |  |  |
|--------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|--|--|--|
|                          | 20              | 13              | 2014 (st        | 2014 (summer)   |                 | ımmer)          |  |  |  |
| Parameters               | offshore waters | internal waters | offshore waters | internal waters | offshore waters | internal waters |  |  |  |
| Temperature (°C)         | 15.27           | 16.76           | 22.75           | 23.62           | 16.92           | 19.46           |  |  |  |
| Salinity (mg/l)          | 38.06           | 38.03           | 37.92           | 38.05           | 37.77           | 37.80           |  |  |  |
| Turbidity (FTU)*         | 0.94            | 4.12            | 0.56            | 4.01            |                 |                 |  |  |  |
| Density (kg/m³)          | 1,028.32        | 1,027.85        | 1,026.27        | 1,026.08        | 1,027.64        | 1,027.02        |  |  |  |
| Chlorophyll (µg/l)**     | 1.47            | 1.94            | <1              | 1.2             | 3.04            | 2.57            |  |  |  |
| MIS (mg/l)***            | 4.48            | 6.02            | 5               | 6.5             | 1.305           | 1.343           |  |  |  |

\*FTU: Formazin Turbidity Unit

\*\*µg/l: microgram/litre

\*\*\* MIS (mg/l): Materials in suspension, milligram/litre

92

#### **ROAD CLEANING AND WASTE COLLECTION**

The cleaning service responded to a total of 173 incidents outside the planned service; 74 of these were covered by the ordinary service, 79 corresponded to back-up actions over the weekend and holidays to service ferry and cruise traffic, and the rest (20) were extraordinary actions requiring the intervention of personnel and/or equipment outside of the ordinary service. Without taking into account the back-up services for cruise ships and ferries, the actions responded to:

- » warnings concerning solids on the ground, spilt loads or debris from traffic accidents (47)
- » warnings concerning liquids on the ground (25)
- » occasional reinforcements for sweeping and/or waste collection (22)

The Port handled a total of **800 tonnes of waste** from activities such as street cleaning, water cleaning, gardening and managing the waste generated by its own activity, from incidents or abandoning. Out of this total, there was an increase of waste classified as ordinary (LER 200301) and a similar amount to 2014 of waste collected and managed selectively, with a certain increase in hazardous types (batteries, toners tyres...) and a decrease in non-hazardous types (paper/cardboard, lightweight packaging, glass, garden waste, rubble...).

| WASTE COLLECTION (in tonnes)              |      |      |        |       |       |
|---|------|------|--------|-------|-------|
| Types of waste                            | 2011 | 2012 | 2013   | 2014  | 2015  |
| Non-hazardous (selective)                 | 358  | 359  | 352.7  | 321.8 | 299.7 |
| Hazardous (selective)                     | 35   | 55   | 59.01  | 49.2  | 69.1  |
| Total selective collection                | 393  | 414  | 411.7  | 371   | 368.9 |
| Total non-selective collection (ordinary) | 289  | 299  | 311.74 | 404.4 | 431.2 |
| Total                                     | 682  | 713  | 723.4  | 775.5 | 800.1 |

#### **MANAGING PORT AIR QUALITY**

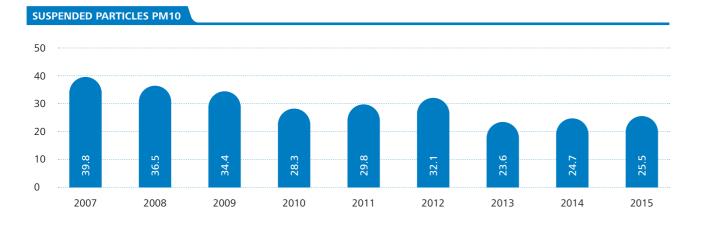
PM10 Port Vell

The Port of Barcelona has its own network of equipment for measuring air pollution and meteorological variables. The Port's Weather and Air Quality Surveillance Network (XMVQA in its Catalan initials) includes stations with various kinds of equipment, such as high-volume samplers of particulate matter and analysers for measuring the main types of air pollution. The network provides information on the quality of the air in the Port and weather information to support the various activities undertaken there, such as ship navigation or handling of goods in the terminals.

#### The pollutants measured by the XMVQA are:

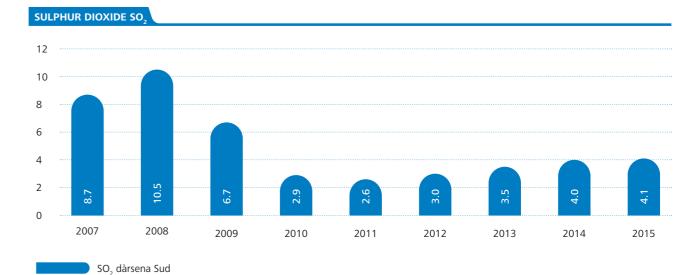
- » dust, determined as particulate matter less than 10 $\mu$ m in diameter (PM10) and 2.5  $\mu$ m (PM2.5);
- » combustion gases such as sulphur dioxide (SO<sub>2</sub>), nitrogen dioxide (NO<sub>3</sub>) and ozone (O<sub>2</sub>);
- » and evaporative fuel gases, such as benzene (C<sub>s</sub>H<sub>s</sub>).

THE graphs show the average annual concentrations (in  $\mu g/m^3$ ) obtained of the main pollutants in recent years (from 2007-2015):



#### NITROGEN DIOXIDE NO, 60 50 40 30 20 10 0 2007 2008 2009 2013 2010 2011 2012 2014 2015

NO, Zal Prat



The Port Vell station on the Fishermen's wharf has a high-volume PM10 particle sensor, which is also part of the Catalan Government's Atmospheric Pollution Monitoring and Forecasting Network, since the data it provides are considered as representative of air quality in urban areas close to the Barceloneta and Ciutat Vella districts.

NO, Mobile unit

As far as meteorological variables are concerned, data are obtained on wind speed and direction, as this is the phenomenon that most affects port operations. However, the Port's interest also focuses on rainfall, temperature and relative humidity of the air, atmospheric pressure and solar radiation.

In 2015 the Port of Barcelona continued to roll out its programme to upgrade its network of stations, replacing the current single channel high-volume one-filter sensors for new sequential equipment with 15 filters with automatic filter change; and relocated some of the equipment. It also installed a new weather station at the South entrance mouth.

**ENVIRONMENT** 

#### PORT PARTICIPATION IN IMPROVING AIR QUALITY IN THE METROPOLITAN **AREA AND THE CITY**

The Port cooperates to improve air quality in the city and its surrounding area by applying measures to reduce port emissions included in the quality improvement plan for NO2 and PM10 in the metropolitan area of Barcelona, led by the Catalan Government's Department of Territory and Sustainability. This involves monitoring the emission-producing activities in the port: lorries transporting containers, ships, tugs, machinery on the terminals and handling of dusty bulk products. It also promotes the transport of goods by rail and the application of instruments such as environmental discounts on port fees for ships and concessions.

During 2015 the Port also worked to develop and implement a series of often cross-cutting measures included in the port air quality improvement plan. This framework also include studies for the characterisation of actual emissions from ships; promoting LNG as a fuel for port activity in plant, trucks and ships, or introducing a new system of reductions in fees for ships based on environmental criteria used in most ports of the world.

The Port of Barcelona considers the implementation of Liquefied Natural Gas (LNG) as a competitive and sustainable alternative to the hydrocarbon fuels used until now in freight transport by sea and land as a strategic move.

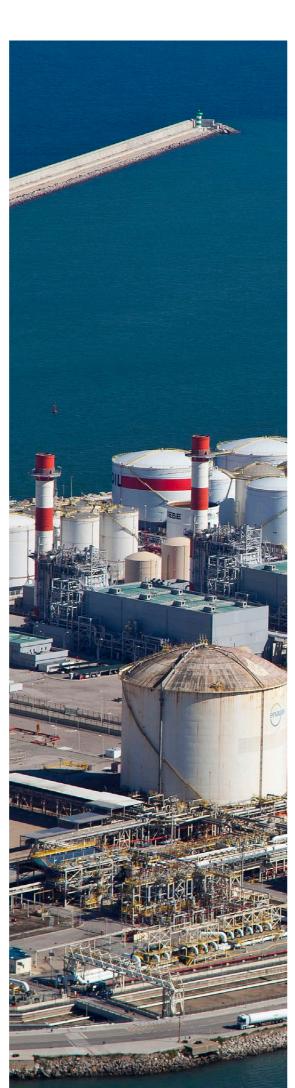
Using LNG eliminates emissions of sulphur dioxide and particulate matter; furthermore its emissions of NOx (nitrogen oxides) are 85% lower than those of diesel and fuel oil. Increasingly strict international regulations on polluting emissions and air quality, and the fact that it is a cheaper energy source than fuels used to date, often with unstable prices, make LNG an increasingly valued alternative option for transporting goods.

The Port of Barcelona's stance is to encourage and promote the move towards alternative fuels within its service area for ships, trucks and terminal machinery. That is why work has begun this year to build a supply point for liquefied natural gas (LNG) and compressed natural gas (CNG) for land vehicles.

2015 also saw the consolidation of the Cleanport and CORE LNGas hive projects, financed with European funds under the CEF programme. The Port of Barcelona takes part in these with other partners.

Cleanport involves incorporating a natural gas-fuelled auxiliary engine to a ferry plying the Barcelona-Palma route each day. During its stay at the port, the ferry can start up the auxiliary gas engine instead of the diesel engine used up to now.

The CORE LNGas hive project is very broad in scope and is being rolled out in various ports in the Iberian Peninsula, with several actions under way in each one. At the Port of Barcelona a bunkering barge will be adapted to supply LNG apart from other conventional fuels; a loading arm will be modified on the ENAGAS LNG terminal to supply LNG to the barge; two handling machines will be converted to natural gas in two port container terminals; a natural gaspowered tug will be designed and a portable natural gas-powered generator will be built to supply electricity from the dock to a ro-ro vessel.



#### **ELECTRICITY CONSUMPTION**

Electricity consumption declined at the Port of Barcelona in 2015 compared to the previous year, due mainly to the transfer of public lighting installations from the public area of the Port to PORT 2000, a company in which Barcelona Port Authority holds a stake.

In addition to this, various improvements to the lighting installations were made during the year: incorporating LED technology, adjusting the light levels of the roads and using systems that optimise the operation of the facilities according to the needs and requirements of each moment.

#### **ELECTRICITY CONSUMPTION (kWh)**

|   | 2011      | 2012      | 2013      | 2014      | 2015      |
|---|-----------|-----------|-----------|-----------|-----------|
| Port of Barcelona (Including the Port Vell) | 9,055,600 | 9,460,200 | 9,125,171 | 9,086,416 | 8,276,038 |

Grouped by type, the highest consumption relates to administrative activity (lighting and air conditioning of buildings).

| TYPES OF CONSUMPTION   |            |
|--|------------|
|  | % of total |
| Public lighting on roads and terraces  | 28.95      |
| Offices (lighting, HVAC, etc.).  | 52.48      |
| Water pumping stations   | 3.66       |
| Lighthouses and maritime signalling  | 1.00       |
| Other (rail network, telecommunications huts, weather stations, CCTV cameras, etc.). | 13.91      |

#### **GAS AND FUEL CONSUMPTION**

In 2015 natural gas consumption for heating (only in the building ASTA) amounted to 991,089 kWh, 15% more than the previous year. This is because previously closed offices have been fitted out on the second floor of the building for the Port Police Support Office.

The overall consumption of petrol and diesel fuels in general was very similar to the previous year, since there have been significant changes in the number of existing vehicles. However, there were differences in consumption rates, with a reduction in petrol and an increase in diesel consumption; the reason for the reduction in consumption is the replacement of petrol vehicles for diesel-powered ones; while the increase in diesel consumption resulted from the overall increase in kilometres driven.

Furthermore, diesel consumption for generators corresponds essentially to the power supply at the Maritime Civil Guard facilities on Adossat wharf.

#### FUEL CONSUMPTION (I)

| 2011    | 2012                                | 2013  | 2014  | 2015   |
|---------|-------------------------------------|---|---|--|
| 8,777   | 9,572.79                            | 9,019.64  | 7,784.67  | 6,947.40   |
| 89,329  | 88,001.25                           | 86,851.39   | 79,584.65   | 82,663.01  |
| 15,095  | 6,537                               | 11,164  | 17,298  | 11,831   |
| 41,043  | 30,470                              | 25,920  | 19,853  | 21,805   |
| 154,244 | 134,581.04                          | 132,955.03  | 124,520.32  | 123,811.66   |
|         | 8,777<br>89,329<br>15,095<br>41,043 | 8,777 9,572.79<br>89,329 88,001.25<br>15,095 6,537<br>41,043 30,470 | 8,777     9,572.79     9,019.64       89,329     88,001.25     86,851.39       15,095     6,537     11,164       41,043     30,470     25,920 | 8,777     9,572.79     9,019.64     7,784.67       89,329     88,001.25     86,851.39     79,584.65       15,095     6,537     11,164     17,298       41,043     30,470     25,920     19,853 |

#### MOBILITY

The Port promotes and finances bus line 88, which connects the Av. Paral•lel in Barcelona to the ZAL Prat with 30 stops. Much of the route is inside the port area in order to serve users throughout the Port Community. This bus service is attached to the metropolitan public transport system's integrated fare scheme.

|                    | 2011    | 2012    | 2013    | 2014    | 2015    |
|--------------------|---------|---------|---------|---------|---------|
| Validated journeys | 252,493 | 231,027 | 220,858 | 221,252 | 252,386 |

The Port Authority provides a free travel card for the whole integrated public transport network to all employees who wish to sign up to use the public transport option, thereby offering staff a more sustainable alternative to private transport, an option that has been taken up increasingly since 2009.

| PUBLIC TRANSPORT TRAVEL CARDS         |      |      |      |      |      |
|---------------------------------------|------|------|------|------|------|
|                                       | 2011 | 2012 | 2013 | 2014 | 2015 |
| Number of quarterly travel card users | 208  | 210  | 222  | 225  | 227  |

#### **CONSUMPTION OF RESOURCES**

Some of the 89 fire hydrants owned by the Port are used for supplying water to vessels, irrigation facilities, buildings, pumping stations, washbasins in guardhouses and port premises.

The Port also has an internal water distribution network, from where water is supplied to ships, temporary work sites and others who request the service.

Overall consumption of all recorded water supplies in 2015 was 219,004 m<sup>3</sup>. The decrease from the previous year is due mainly to smaller amounts of water supplied to third parties.

| PORT WATER CONSUMPTION 2011 - 2015 (in m³) |         |         |         |         |         |
|--|---------|---------|---------|---------|---------|
|  | 2011    | 2012    | 2013    | 2014    | 2015    |
| Supply to third parties (mainly vessels)   | 162,215 | 146,386 | 207,152 | 189,908 | 167,458 |
| Other consumption (*)                      | 178,480 | 97,060  | 43,605  | 36,713  | 51,546  |
| Port Vell (**)                             | 41,000  | 35,160  | 28,982  | 40,020  | 31,400  |
| Total                                      | 381,695 | 278,606 | 279,739 | 266,641 | 219,004 |

(\*) including irrigation facilities, buildings and premises of the APB, consumption in police guardhouses and pumping stations. (\*\*) no consumption data for water supplies at Port Vell.

| PAPER CONSUMPTION | (in | ka) |
|-------------------|-----|-----|
|                   |     | "   |

|                             | 2011   | 2012   | 2013   | 2014   | 2015  |
|-----------------------------|--------|--------|--------|--------|-------|
| Paper consumption           | 18,974 | 16,407 | 15,098 | 12,009 | 8,758 |
| % Recycled/eco out of total | 19     | 27     | 24     | 55     | 82    |

#### MATERIAL USED IN BUILDING WORKS

| TOTAL MATERIALS USED DURING 2015, INCLUDING RECYCLED MATERIALS |      |                  |  |
|--|------|------------------|--|
| Total  |      | Weight or Volume |  |
| Material   | Unit | 2015             |  |
| Quarry ballast and rip-rap                                     | t    | 221,664.06       |  |
| Concrete   | m³   | 33,218.49        |  |
| Steel  | t    | 2,626.92         |  |
| Dredged material   | m³   | 6,761.96         |  |
| Filling materials  | m³   | 228,810.28       |  |
| Surfacing  | m³   | 44,729.40        |  |
| Chipboard  | t    | 24,727.38        |  |
|  |      |                  |  |

| VOLUME OF RECYCLED MATERIALS |      |                  |
|------------------------------|------|------------------|
| Total                        |      | Weight or Volume |
| Recycled material            | Unit | 2015             |
| Quarry ballast and rip-rap   | t    | 84,133.77        |
| Filling materials            | m³   | 99.875.22        |

The following volumes of dredging and backfilling material were moved:

| DREDGING AND BACKFILLING (m³) |            |
|-------------------------------|------------|
|                               | Total      |
| m³                            | 2015       |
| Dredging                      | 6,761.96   |
| Backfilling                   | 228,810.28 |
| Total                         | 235,572.24 |



# Committed to tackling climate change

The Port of Barcelona is leading several initiatives to contribute to the environmental sustainability of its business and its surrounding area. As part of this activity, it brought in the **ecocalculator** in 2013. This is a freely available web tool for measuring the CO<sub>2</sub> of transport chains.

(http://planol.portdebarcelona.cat/ecocalc/)

On the one hand, the **ecocalculator** was brought in to highlight the competitive advantage offered by the Port of Barcelona and the Mediterranean in general, with regard to its northern European competitors. On the other hand, it provides a resource enabling shippers and carriers to measure their  $\mathrm{CO_2}$  emissions, which contribute to decisions about routing goods. The Port has created a proprietary methodology for calculating emissions, validated by the Polytechnic University of Catalonia (UPC) and certified by the independent verifying entity TÜV Rheinland, which measures the environmental footprint generated by transporting a container from a European location, the Port of Barcelona, to a port elsewhere in the world in a simple, rapid and graphic way, as well as making comparisons with other ports.

The ecocalculator is the final step in the **environmental consulting service** that the Port of Barcelona has been offering for several years. Throughout the year, the service has conducted several in-depth studies for the Port's customers - shippers and transport operators - involving the assessment of complex transport chains and exploring solutions to reduce emissions.

### COMPETITIVE ENVIRONMENTAL ADVANTAGE

The requirement to ensure environmental sustainability in economic activity, particularly in transport, is a competitive advantage that the Mediterranean has over the Atlantic region. The ports of the Mediterranean are more environmentally efficient for traffic between Europe and Asia, offering estimated average savings of 20% in terms of CO<sub>2</sub> emissions over northern ports: they involve four or five days less sailing (therefore fewer vessels) and provide time savings in the arrival of goods to the European destination (therefore fewer associated emissions). Thus, the Mediterranean port option helps reduce congestion in the transport networks of the north and brings down logistics costs, boosting the competitiveness of European companies.



The European Commission took the environmental factor into account when it established actions such as the new design of the Trans-European Transport Network (TEN-T) and the consideration of the Mediterranean corridor as part of that network. The CLYMA project was finally completed on 31 December 2015 after two and a half years of work. This project is 50% funded by the European Commission's TEN-T programme.

Several studies were performed during this time on the current situation and problems of the Madrid-Lyon axis.

Also analysed were the potential demand for transport, the problems of competitiveness and bottlenecks, technological shortcomings and the application of the green corridor concept. The result was the proposal of an action plan to develop the axis and a series of recommendations to manage the axis and the entire Mediterranean corridor in addition to those to be implemented by the European Commission.

Two stakeholders' forums were organised to publicise the CLYMA project and bring all stakeholders on board, each involving over two hundred participants, in addition to twenty public presentations in various cities. All information about the CLYMA project is available on the website http://www.clyma.eu/

#### INTERMODAL STRATEGY

Achieving more sustainable transport also involves diverting a greater proportion of traffic towards modes that generate fewer negative externalities - pollution, global warming, noise, accidents, congestion and infrastructure costs - and fostering the use of transport by rail, river and/or sea in routes where it has replaced road transport.

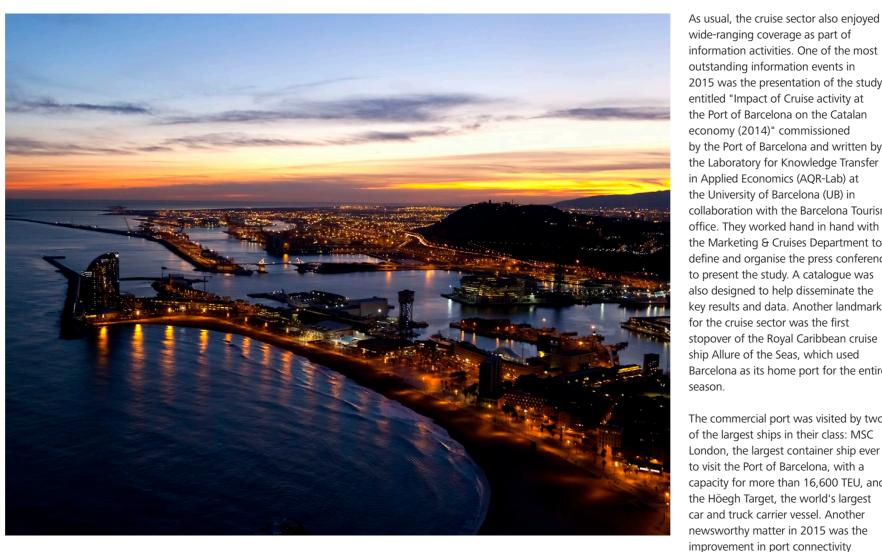
In this connection, the Port of Barcelona was able to quantify the savings in externalities resulting from its intermodal strategy in favour of rail traffic and short sea shipping services. In 2015, all these services together represented a saving of € 145 million in the cost of negative externalities that would have been generated by transporting the same volume of freight by road. That means 24% more savings than in 2014 and a 78% saving in the cost of externalities.

Through these actions, the Port of Barcelona is promoting transport and information services that respect the environment and is playing an active role in European transport policy.

Mediterranean ports are environmentally more efficient for Europe-Asia traffic, saving 20% compared to the northern port option in terms of CO<sub>2</sub> emissions







# Communication

The Port of Barcelona's communication strategy aims to raise awareness of its importance as an economic driver; and the fundamental value that guides this strategy is transparency

Through its relations with the media, the Communications Department aims to raise public awareness of the Port's importance as an economic driver, increase its visibility and channel the information it generates.

Whether it is in direct contact with the media (press conferences, taking phone calls, interviews, visits, etc.), or in written communications (press releases, of which there were more than 2015 in 2013, web presence, brochures, etc.), the Port of Barcelona's communication strategy rests on a fundamental value: transparency.

The **new technologies** have facilitated this transparency of information and a closer relationship with journalists and society at large. The general public has access to the information the Port of Barcelona issues through its website (www.portdebarcelona.cat) and via the social networks (Twitter, with almost 6,000 followers; YouTube; LinkedIn, etc.), which are consolidating their role as basic tools for communication.

This outreach is completed with the work performed from the Image and Language Service areas, which help to convey a consistent, accurate, recognised and recognisable image of the Port

The Port is constantly moving forward, and this is reflected in its communication agenda, marked this year by the Third Strategic Plan 2015-2020. The Communication Department worked together with other Port departments earlier this year to publicise this Plan, which defines the Port's specific objectives in all business areas, by organising a presentation that set out the basic thrust of the document. The event was presented by Port President Sixte Cambra and chaired by Santi Vila, Regional Minister of Territory and Sustainability, with the participation of ESADE Professor Ángel Castiñeira and José Llorca, President of Puertos del Estado, and was attended by key figures from the Port Community of Barcelona.

The Communication team worked closely with the Department of Organisation and Internal Resources throughout the year to publicise the Information days on the roll-out of the Third Strategic Plan as a way of raising awareness of this important Plan. The event was an opportunity to communicate the content of this document to people in managerial and operational roles in the companies and administrations that comprise the Port Community.

The communication agenda was marked by the presentation and dissemination of the Third Strategic Plan 2015-2020

wide-ranging coverage as part of information activities. One of the most outstanding information events in 2015 was the presentation of the study entitled "Impact of Cruise activity at the Port of Barcelona on the Catalan economy (2014)" commissioned by the Port of Barcelona and written by the Laboratory for Knowledge Transfer in Applied Economics (AQR-Lab) at the University of Barcelona (UB) in collaboration with the Barcelona Tourism office. They worked hand in hand with the Marketing & Cruises Department to define and organise the press conference to present the study. A catalogue was also designed to help disseminate the key results and data. Another landmark for the cruise sector was the first stopover of the Royal Caribbean cruise ship Allure of the Seas, which used Barcelona as its home port for the entire

The commercial port was visited by two of the largest ships in their class: MSC London, the largest container ship ever to visit the Port of Barcelona, with a capacity for more than 16,600 TEU, and the Höegh Target, the world's largest car and truck carrier vessel. Another newsworthy matter in 2015 was the improvement in port connectivity provided by the entry into service of new regular shipping lines, such as the MINA service (Middle East - Indian Subcontinent - North America)/MAX2 from the Ocean Three alliance (UASC, CMA CGM and China Shipping), and lines from other shipping companies that have chosen Barcelona when redesigning their services.

Moreover, there were a number of changes and improvements to the facilities and companies in the port area throughout the year, including the entry into service of the road junction to access the southern enlargement and the installation of new lighthouses in the north and south entrance mouths. Other important works approved were: the granting of the concession of the new ICL group terminal, involving an investment of € 69 million; the agreement with the Catalan Government to promote the first rolling highway in Spain; the approval to redevelop Marina Barcelona 92 and to move the Port Nou terminal, and the start of the tender process for refurbishing the Portal de la Pau building.

The Port is leading the way in the environmental field with innovative programmes such as BCN Zero Carbon, which aims to make Barcelona a carbon-neutral port for the passage of goods by 2020. This is a pioneering project in the port area and was widely covered in press releases and articles and interviews with various media. Other environmental initiatives publicised were the coming on stream of the first lorry running on liquefied natural gas (LNG) and the Port of Barcelona investing nearly a million euros in incentives paid to environmentally cleaner ships.

The Communications Department also provided information on the holding of several information days concerning the CLYMA Project (developing the Lyon-Madrid axis of the Mediterranean corridor), co-financed by the Trans-European Transport Network (TEN-T), which plans to foster this section of the rail axis.

It also took part in conferences organised by representatives of the Port of Barcelona throughout the year to explain the importance of the port to opinion leaders, institutions and the public. This information function was further strengthened with the publication of advertorials in various media (La Vanguardia, El Periódico, Expansion, etc.) and a monthly historical information article in the Sapiens magazine.

As every year, the port received representatives from Catalonia, the rest of Spain and other countries, as well as trade and business missions and visits from transport stakeholders who all wanted to get to know our facilities and services. In addition, the Port of Barcelona also made several business trips, notably the trade mission to Chile, and took part in international fairs connected to our business.

# Photo album





















































Air Cargo Club anniversary







Transpime seminar

KUEHNE+NAGEL



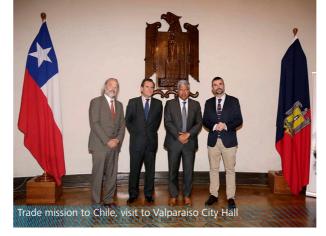




























# Organisation Chart Port of Barcelona



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